



Refreshingly simple
IT solutions

About us

Technology can help your business do great things - we'll help unlock the juicy parts that matter to you.

We want to solve the biggest problems in IT - "**how do I make my infrastructure simple and efficient.**" You have cloud applications, on-prem solutions, addressing security vulnerability and communicating with teams in an increasing number of ways. IT managers are trying to run workstreams concurrently to optimise and enhance your environment but aren't moving fast enough.

At Citrus, we understand that evolving your IT infrastructure isn't just a decision - it's a road-map of constant change, adoption and seamless execution that gives back time to manage your team and operate your business.

We take a consultative approach to understand your requirements, and are dedicated to building out a customised solution that adapts to the way your business does – making sure you and your team are supported every step of the way.

Our mission

To provide refreshingly simple digital solutions that evolve with you by unlocking the juicy mix of technology, partners and solutions to help your business transform.

How we can help you

We're passionate about technology's ability to transform businesses. By working with us to build a solid infrastructure foundation, taking the hassle out of security and setting up a space for teams to thrive, your business will be ready to propel forward.



ENABLE YOUR BUSINESS
FOR INNOVATION



ADAPTABLE SECURITY POLICY
ACROSS YOUR ENVIRONMENT



FULL MANAGED SERVICE - FROM
OPTIMISATION TO AUTOMATION.



COST-EFFECTIVE COMPLIANCE &
VULNERABILITY MANAGEMENT



GLOBAL INDUSTRY RECOGNISED CYBER
SECURITY THREAT PROTECTION



TEAM COLLABORATION IN ONE
UNIFIED DIGITAL PLATFORM

What we do

We're service-led, solutions focused - simplifying and optimising your IT to drive business innovation and outcomes.



Hybrid IT

Helping simplify the complex

Starting with the right enterprise IT architecture is critical in today's ever-changing business landscape.

Hybrid IT gives you all the benefits that a hybrid environment brings, allowing your business to operate across both public and private cloud environments.

The benefits of a hybrid environment include:

- Taking advantage of the emerging cloud technologies while allowing you to migrate legacy on-prem systems at your own pace.
- Allowing you to decide where you keep your sensitive data, by leveraging front-end applications in the public cloud that leverage the cost efficiencies and on-demand scalability that it brings.
- Reducing the total cost of ownership through a flexible CapEx/OpEx model, that allows you to align cost to revenue & demand expectations



HYBRID IT SECURITY

Implement a secure infrastructure with the right policies, process and architecture by bringing together our experience and solutions partners to address your security requirements.

- Infrastructure Security (Cisco FirePower, Stealthwatch AMP and Checkpoint)
- Network cyber risk modeling to deliver digital resiliency (Redseal)
- Identity and access management (Onelogin)
- Application Visualization and Policy (vArmour)
- Compliance & Vulnerability Management (Tenable)



NETWORK INFRASTRUCTURE

Support all aspects of your network infrastructure solutions requirements via our highly skilled professionals leveraging abstraction, orchestration, and automation tools to ensure we maximise your infrastructure outcomes and optimise cost.

- Intent-based networking – Cisco DNA
- Automate and Optimize – SD-Access and SD-WAN
- Mobility and Wireless – Cisco, Meraki, Aruba and Ekahau Solutions including site surveys
- Industrial IoT Solutions - Cisco Kinetic IoT
- Data Centre – Cisco Data Centre Networking, IOT, ACI, Cisco Nexus Switch, ASR 1K, and Data Centre (VMware).



HYBRID IT MANAGED SERVICE

Tailored support solutions to manage all aspects of your hybrid IT infrastructure using our extensive optimisation and automation technology to maximise your infrastructure outcomes.

- Network Audit/Site Readiness
- End to end managed services of your complete ICT environment
- Flexible levels of coverage ranging from Basic 8x5 to Premium 24x7 (all including public holidays)
- Access to extremely experienced, highly certified and focused engineers all based in Australia
- Periodic technical review, health checks, and technical onsite engineers



Security

Proactively protect your business from existing & emerging security threats.

Here at Citrus, we're digital resilience experts. We're gearing up for your business's next biggest battle: becoming equipped to defend itself against the rising number of security threats that change in nature on a daily basis - threatening the operation of your business.

As security challenges are often driven by events that are out of your control, we want to help mitigate the security risks by assisting in implementing postures that evolve the way your business does - by being agile, operate efficiently and optimised for your environment.



APPLICATION SECURITY

Automated protection for your cloud security journey by providing visualization tools for your hybrid cloud applications that reduce the attack surface with constant policy that is optimized to ensure compliance through automation, wherever and however applications are instantiated. The ability to bridge the gap between DevOps and Security teams means that businesses can encourage the efficiency of containers and create value for customers in a secure yet agile fashion.



COMPLIANCE & VULNERABILITY MANAGEMENT

Our solution significantly reduces the cost associated with compliance and critical infrastructure protection through automating the assessment of many of the critical infrastructure protection controls points. These controls have traditionally been very difficult to automate, and therefore resource intensive to maintain and audit. However, Citrus's unique solutions can automate and prioritize these troublesome controls, greatly decreasing resource requirements while actually improving the quality of the control.

Digital Collaboration

Bring people together

The culture of work is changing. Whether your business has multiple offices, remote workers or offsite brainstorming sessions, you need a place to bring your people together.

Harnessing this teamwork is becoming a strategic business advantage and necessary to both attract and retain your employees as by empowering them to collaborate in the way they need ensures that physical team presence is not a blocker to productivity.

Citrus understands this ever-evolving solution landscape and has partnered with market leaders to deliver our customers a comprehensive communication and collaboration solution that helps them achieve their business goals.



ON PREM COLLABORATION

Citrus has partnered with Cisco to develop a comprehensive solution and capabilities to address these drivers and business challengers. The solution is built around Cisco Unified Communications Manager (Unified CM) which provides reliable, secure, scalable, and manageable call control and session management for voice and video calling, messaging, and mobility solutions.

Digital Collaboration (On Premise Solutions): Cisco Unified Communications Manager, Unity Connection, IM&P, Expressways (Edge and Control), WebEx CMR/Hybrid/CWMS/Team, Unified Attendant Console, ISDN/SIP Integrated Service Routers, Third-party PABX and Application integration and Cisco Prime Collaboration.

Telepresence Video Communications Server (VCS-C, VCS-E), Telepresence Endpoints (Immersive, Desktop & Soft Clients), Telepresence MCU, Cisco Meeting Server (CMS), Telepresence Conductor, and Telepresence Management.

Contact Centre Solutions: Unified Contact Centre Express, Unified Contact Centre Enterprise, Packaged Contact Centre Enterprise, Unified Contact Centre Hosted, Wallboard, Call recording, call reporting and analysis.

Application Development: Voice XML, Unified Contact Centre Scripting, Unified Contact Centre, Express Scripting, Finesse Gadget, and CUIC Reporting.



CLOUD BASED COLLABORATION

Citrus Solutions has partnered with RingCentral to deliver a Cloud Unified communications (UC) solution that enables greater efficiency by integrating real-time communications (such as voice telephony, audio/web/video conferencing, and instant messaging) and nonreal-time communications (such as email, voicemail, and fax). Productivity soars when you place business applications and business communications solutions on the same platform and make all those capabilities accessible from one familiar user interface.

Our Partners

