

# **CUSTOMER STORY - AUSGRID**

**GARETH JONES** 



Niagara Park, NSW

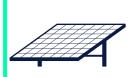


2 adults, 1 child. Ducted AC for cooling, gas for hot water



Amber customer since October 2022

## **GARETH'S ENERGY SET-UP**



13 kW SOLAR SYSTEM



13.5 kWh TESLA POWERWAL

## **PERFORMANCE SINCE JOINING AMBER**

AVERAGE FIT

20.2 ¢/kWh

AVERAGE USAGE RATE SINCE JOINING AMBER

26.4 ¢/kWh

**AVERAGE FIT** 

SINCE MOVING TO AUSGRID TRIAL TARIFF WITH AMBER

27 c/kWh

**AVERAGE USAGE RATE** 

SINCE MOVING TO AUSGRID TRIAL TARIFF WITH AMBER

22 c/kWI

TOTAL
BILL
CREDIT
AS OF APRIL 2023

**\$767** 

"With a battery on Amber, you can make a lot of money and it's great fun. When you get the bill you can just look at that and smile."

**Gareth Jones** 

Amber customer in the Ausgrid region since October 2022



### **TIMELINE**



#### PRE-AMBER

Gareth's bills averaged a -\$2 credit a month with his previous provider, Diamond Energy.



#### NOVEMBER 2022

Joined Amber and optimised his solar and battery. Credit increased to \$64 a month



#### DECEMBER 2023

Credit increased to \$145 when Gareth was enrolled in the Ausgrid two-way trial tariff, with its bonus 27.8c/ KwH FiT.



#### JANUARY 2022

Credit increased again on the Ausgrid trial tariff and Amber for Batteries as Gareth had his best month of exports yet.



#### EERDIIADV 2023

Gareth's exports fall slightly in January, but he still earns **\$191** with Amber for Batteries and Ausgrid's two way trial tariff



#### MARCH 2022

Gareth's exports fall again but his average FiT reaches 29c/kWh and his usage rate tumbles to 19c/kWh, ensuring he still earns \$162 this month

"With my previous retailer Diamond Energy I was up by something like \$6 in credit over a three month period.

"In the first month of Amber before adding Smartshift and joining the Ausgrid two-way tariff, things were pretty good. Once SmartShift and the Ausgrid trial tariff kicked in I've been up by around \$200 each month since then, so it's been really good.

"The fact you can actually make decent money during sunlight hours is excellent. I've been telling all my family and friends about it."

### **Gareth Jones**

Amber customer in the Ausgrid region since October 2022