

FAQs

Do I have to download a video chat program?

Yes! But, it is quick and easy. Go to www.zoom.us to download. You can use any device with a webcam (laptop, iPad, smartphone, etc...)

If I don't want to or can't use video, can I still join?

Yes! You'll have options for audio, video, or both.

Do I have to be able to speak English?

You don't have to speak English well, but we don't have translators (or Houses divided by language spoken) - yet!

What if my schedule changes and I need to change to another House?

Let your House Leader know and we will do our best to help you find a new House that works for you!

What do I do if I'm having problems with a fellow warrior?

We definitely want to know about this! Please share privately with your House Leader. We will quietly investigate the issue and help find the best solution for all.

What if I have a friend that wants to join my House but not others?

Let us know and, if there is space available, we can add them! If not, they can join another House or get on a waitlist for yours.

If I'm late or have to leave early, can I still join in the hang-outs or parties?

You can jump on or off at any time! Please check the Etiquette for details.