



If we cannot be reached by phone, please leave a detailed voicemail or email emtech@emtech-labs.com. Thank you!

Please fill out order form entirely.
Failure to do so may cause delays.

Changes may be made without calling

1 Account Information:

Bill to Acct # _____
 Bill to Address: _____

Ship To Address: (if different from above)
 Ship to Client _____

Contact _____

Phone _____

Email _____

PO# _____

Date Sent _____ Date Req. _____

2 New Order Remake Order

3 Shipping: We ship by the same method received unless otherwise specified. All orders are subject to additional charges for shipping.

First Class Overnight 2nd Day

RUSH: Ships same day received, \$12.75/ear
Return Impressions Digital Scan

4 Warranties:

Loss & Damage, 1 yr., \$12.50 per ear (1 time per yr.)
 Baby Warranty, Unlimited Remakes for 1 year,
 \$33.00 per ear

See our Website for full Description

AU = BOTH

FREQUENCY (Hz)

	250	500	1K	2K	3K	4K	6K
HEARING LOSS (dB)							
(AD) RT.							
(AS) LT.							

[This Area for Emtech Use]

Please send: Order Forms
 Mailing Supplies (padded envelopes/paks) & Baggies
 Labels: 1st Class 2nd Day Overnight
 or go to www.emtechlaboratories.com/shipping
 Mailing supplies are no charge based on volume of orders. If you would like to order a larger quantity, please call or email emtech@emtech-labs.com.

5 Patient Information:

Name First Last Age

6 Ear: Left Right

Canal: Short Medium Long Cut to Mark
Loss: Mild Moderate Severe Profound
Helix Curl: Yes No (No unless specified)

7 Mold Styles:

Receiver (for Body Aid)
 Skeleton
 3/4 Skeleton
 Semi-Skeleton
 Canal w/ lock
 Canal Only
 Shell Low Profile
 3/4 Shell
 Half Shell
 Patriot™
 Techseal™

Slim Tube
 RIC _____ Mfg _____ PWR _____
Select a Mold Style and Venting Option

9 Acoustic Modifications:

Bore: Belled Reg.
 Non-occluding 1 2
 (#2 Includes SAV)
 CFA # _____

11 Tubing Options:

HW DW
 Emdry (select size)
 TRS
 Belled Horn, 3 mm

8 Material: www.emtech-labs.com for a complete list of colors per material

Lucite w/ Body Soft Canal w/ Emplex II Canal	}	Clear	Invisiear
		Beige Pink Tint Brown Brushed Velvet Highly Polished	
All Body Soft		Clear	Tinted
Emvynyl		Clear	Brown
Silicone			
Nusil	Beige	Brown	Frost Pink Tint
Emplex	Beige	Brown	Frost Pink Tint
Emplex II	Beige	Brown	Frost Pink Tint
EM3000 Clear Medical Material			Invisiear
Color: _____			

Added Material Options: www.emtech-labs.com for descriptions and pictures

E-Compound (Available in all materials except Emvynyl)
 Hypoallergenic (Available in all materials; required in all silicone molds)
 The Antimicrobial SHIELD (Available in all materials)
 Sparkles Color _____ (Lucite, Emvynyl, EM3000)
 Glow in the Dark (Lucite, EM3000)
 Emages _____ (Available in EM3000 only)

10 Venting Options:

No Vent .03 .06 .09 Largest Possible
 MiniSAV SAV
 Semi-IROS — approx 1/2 of lower canal tip removed
 IROS

12 Recreational/Occupational Molds:

Pilot Mold with bar | Communication Mold
 Earbud Mold (earbuds required) | Anesthesiologist Mold
 Custom Ear Plugs HP CP AC
 Sleep Plugs (canal with small lock for removal)
 Shooter's Plugs
 Aqua-Seal™ (floatable swim plug) w/handle
 Emplex (non-floatable swim plug – for shower or bath)
 Musician Mold ER9 ER15 ER25 ERSolid
 Partial Countersunk (default) Countersunk (space permitting)

13 Miscellaneous:

Removal Filament (not guaranteed in silicone) Color Coded Dots
 Initials* Coded R and/or L* ***Not Available in Emvynyl**

Special Instructions: (If Remake, please give a full explanation)





Remake, Return, Payment Policy & Limited Warranty

All custom earmolds and earplugs are guaranteed against defects in material and workmanship for 12 months from date of purchase. They are also guaranteed against improper fit and feedback for 3 months for adult patients; this guarantee does NOT apply to growing children. We keep impressions for 9 months but not all are reusable; impression scans are only done upon request and kept for 3 years. We recommend new impressions be made when fit problems occur or if the remake is for a child.

A Remake is free (excluding shipping) when no changes are made and...

1. an earmold breaks or cracks from normal use within one year of purchase.
*This does not include damage caused by pulling on tubing for mold removal.
2. an earmold causes discomfort within three months of purchase.
3. an earmold allows feedback within three months of purchase.
*This does not apply for children, unless the feedback occurs when the molds are fit.
4. an earmold is lost in the mail while being sent to a dispenser. See Shipping Information below.

A Remake is not free when...

1. feedback or discomfort occurs after three months from date of purchase.
2. the earmold is over one year old.
3. feedback occurs when a dispenser orders a High Frequency or CROS-style earmold.
4. a new style is needed due to a change in hearing instrument.
5. a decision to fit the other ear is made.
6. a mold is made incorrectly due to incomplete or inaccurate information provided by the dispenser.
7. patient/dispenser loses mold(s).

A Remake is not free — a nominal charge will be made when...

1. the dispenser or patient ruins the earmold by mishandling it (includes ripping the material by pulling the mold out by the tubing or cord).
2. we are asked to change the material, style, color or acoustic modification.
3. we are asked to remake a mold due to client growth. (Primarily pertains to children — Baby Warranty recommended)

Return/Credit Policy:

Due to hygiene/health concerns, custom-fit earpieces are not returnable for credit or refund. We cannot issue credit if, for any reason, a client fails to pick up his/her mold from the dispenser.

Shipping Information:

We provide shipping labels and/or mailers for the carrier of your choice. **Our preprinted shipping labels must be used.** (Call us for details.) All accessories and supplies are shipped F.O.B. our laboratory. Shipping and handling charges are added to all orders. Every shipment can be tracked. We are not responsible for delays caused by the carrier. Our policy is to require a 10-day waiting period (after shipment) before remaking *free of charge*.

If a remake is requested before the 10-day waiting period has expired, the order and shipping will be at full charge; **no credit will be issued for the original order.**

Terms:

Our terms are net 30 days from invoice date. An invoice will be emailed with each order and a statement will be sent at the end of the month. A 2% late charge per month is assessed on all balances over 30 days.

Please call Customer Service if you have any questions: **1-800-336-5719**

Thank you!