

Terms and Conditions

1. General

- 1.1 The following terms and conditions will apply to this Townsville Airport Prize Draw ('**Promotion**') which is offered by Townsville Airport Pty Ltd ACN 081 257 490. ('**Airport/we/us/our**').
- 1.2 By entering the Promotion you acknowledge that you have read and agree to be bound by these terms and conditions.
- 1.3 We reserve the right to cancel or amend the Promotion and these terms and conditions at any time.
- 1.4 We reserve the right to withhold the benefit of the Promotion from any participant who fails to comply with these terms and conditions.

2. Eligibility

- 2.1 The Promotion is open to Queensland residents only who are over the age of 18+ years from the promotion starting date of 21 February 2020.
- 2.2 Airport and Retailer staff, and their Immediate Families, are not eligible to enter the Promotion. '**Immediate Family**' means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

3. Promotion and prize details

- 3.1 The Promotion offers Eligible Participants the chance to win two Diamond tickets only, to Elton John - Farewell Yellow Brick Road at Queensland Country Bank Stadium, Townsville on 29 February 2020 ('**Prize**').
- 3.2 The Prize value is in Australian dollars and are correct at the time of printing. The Airport takes no responsibility for variations in the prize value.
- 3.3 The total Prize value will be AUD\$678.00.
- 3.4 The Promotion will run between 17:00pm AEST Friday 21 February 2020 and 12:00pm AEST Wednesday 26 February 2020.
- 3.5 The Winner will be drawn as per Clause 5.2.
- 3.6 All prizes are subject to the terms and conditions of access to the venue (Country Bank Stadium, Townsville) and the promoter.
- 3.7 Any ancillary costs associated with redeeming a prize (i.e. travel to and from the Prize location, accommodation etc.) are not included.
- 3.8 The Prize is not redeemable for cash.
- 3.9 Tickets cannot be exchanged or refunded and are subject to terms and conditions as per www.ticketmaster.com
- 3.10 Townsville Airport does not take any responsibility for changes or cancellations to the event.
- 3.11 We reserve the right to cancel the Promotion at any time.

3.12 This promotion is in no way sponsored, endorsed or administered by or associated with Facebook.

4. How to enter

- 4.1 Eligible Participants will enter via Facebook. By commenting an answer to the question 'What year Elton John was inducted into the Hall of Fame'.
- 4.2 The correct answer to the competition question is '1994'. A winner will then be drawn at random from the correct answers.
- 4.3 Incomplete or indecipherable entries will be deemed invalid.

5. Prize draw

- 5.1 The winner of the Promotion will be chosen at random, using the platform random.org.
- 5.2 The Prize draw will take place at 1 Eastern Ave, Bilinga on Wednesday 26 February 2020 at 16:00pm AEST.
- 5.3 The Airport may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn.
- 5.4 The winner will be notified immediately (16:00pm AEST Wednesday 26 February) via Facebook and their name will be published online on Facebook and at <https://www.townsvilleairport.com.au/>;
- 5.5 The winner will have 24 hours (1 business day) to respond and provide their first name, last name, postcode and contact number to claim their prize (Between 16:00pm AEST 26 February – 16:00pm AEST 27 February 2020). If unclaimed, the prize will be redrawn at 16:00pm 27 February.
- 5.6 To collect the tickets, the winner's names will be provided to Stadiums Queensland and placed on the guest list.
- 5.7 If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Airport, including but not limited to technical difficulties, unauthorised intervention or fraud, the Airport reserves the right, in its sole discretion, to the fullest extent permitted by law:
 - (a) to disqualify any entrant; or
 - (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 5.8 If Prize is unclaimed, a redraw may take place on Thursday 27 February 2020 at 16:00pm AEST at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner will be notified in writing within one (1) business day of the draw and their name will be published online at <https://www.townsvilleairport.com.au/>

6. Use of Information

- 6.1 By entering the Promotion you agree that if you are the winner of the Prize your initial (first name), surname will be published on the Airport's social media channels and website.

- 6.2 Any confidential or personal information you provide us in connection with your entry into this Promotion will be dealt with by us in accordance with our privacy policy which is available [here](#).
- 6.3 We may record or use any information you provide us for the purpose of conducting the Promotion and any other purpose set out in our privacy policy.
- 6.4 We may use your personal information to identify a product or service that you may be interested in. We may with your consent where required by applicable law, use the contact details you have provided to contact you from time to time whether by phone, email, SMS or post to tell you about new products or services and special offers that we believe may be of interest to you.
- 6.5 You can withdraw your consent to receiving direct marketing communications from us at any time by unsubscribing from the mailing list (by clicking 'unsubscribe' in any email from us), by contacting us on the details contained in our [privacy policy](#) or by using any unsubscribe facility available in the electronic communication you receive (where available).

7. General

- 7.1 To the extent permitted by the law, you agree to release and hold harmless the Airport and its personnel from any expenses, costs, liabilities, claims, actions, proceedings, damages, judgments and losses of any kind whatsoever (including consequential and economic losses, property loss, damage and damages for injury, including personal injury and death) ('Losses') incurred or suffered by you and which arise out of, are caused by, are attributable to or result from your participation in this Promotion except to the extent such Losses are caused or contributed to by a wrongful or negligent act or omission of the Airport or our personnel.
- 7.2 To the extent permitted by the law, you agree to indemnify the Airport and our personnel against any Losses incurred or suffered by the Airport which arise out of, are caused by, are attributable to or result from any wrongful or negligent act or omission of yours.
- 7.3 In the event of a force majeure or if anything occurs that corrupts or affects the administration, security, integrity or proper and lawful conduct of this Promotion, we may cancel, terminate, modify or suspend the Promotion, and we will not be liable for any Losses incurred or suffered by you which arise out of, are caused by, are attributable to or result from any such cancellation, termination, modification or suspension.
- 7.4 Unless otherwise stated in these terms and conditions or other materials produced by us in connection with this Promotion, you are responsible for any taxation liability (including any GST liability) or other government charges or reporting requirements which arise directly from your receipt of the Promotion (if any).
- 7.5 These terms and conditions are governed by the laws in force in Queensland, Australia and each party irrevocably and unconditionally agrees to be bound by the non-exclusive jurisdiction of the courts of Queensland.
- 7.6 Should any provision of these terms and conditions be held to be unenforceable, such provision will be deemed severed from these terms and conditions without affecting the enforceability or validity of the remaining provisions which shall continue in full force and effect.

8. Contact Details

8.1 The Airport can be contacted at the following:

Townsville Airport Marketing

E: Marketing@qldairports.com.au

P: 07 5589 1100