

PARTICIPANT INFORMATION SHEET

Study Title: Care in Orthopaedics, burdeN of treatmeNt and the Effectiveness of Communication Technology: the CONNECT Project – Phase 2: burdeN of treatmeNt

Researcher: Anthony Gilbert

ERGO number: 45952

IRAS ID: 25512

Introduction

You are being invited to take part in this research study. To help you decide whether you would like to take part or not, it is important that you understand why the research is being done and what it will involve. Please read the information below carefully and ask questions if anything is not clear or if you would like more information. If you are happy to join the study you will be asked to sign a form saying this.

What is the Research about?

. The research looks at when patients would like to use communication technology (such as telephone, SKYPE, FaceTime) for hospital appointments (specifically physiotherapy or occupational therapy) at the Royal National Orthopaedic Hospital (RNOH) at Stanmore. The research looks at how the use of communication technology impacts affects patient experience. Anthony will be asking patients and therapists questions about this. Anthony will also ask questions about when patients would like to use communication technology for their appointments. The interviews will be recorded and will last one hour.

This research is part of a PhD that is funded by the National Institute of Health Research. It is a personal fellowship awarded to Anthony Gilbert.

Why have I been asked to participate?

You have been approached because you are either:

- a patient at the RNOH receiving physiotherapy or occupational therapy for a musculoskeletal or orthopaedic condition.
- a physiotherapist or occupational therapist treating patients with a musculoskeletal or orthopaedic condition.

How many will take part?

Anthony will be interviewing twenty patients and twenty therapists.

What happens if I want to take part?

You should contact Anthony (his details are below), or speak to your physiotherapist or occupational therapist who can contact Anthony for you. Anthony will explain the study to you, and you can ask questions about the research. To join the study, you must first sign a form to say you are happy. You will receive a copy of this and a copy will be saved in the project file. Anthony will then arrange to interview you when you are available, either at the hospital or using SKYPE.

What happens if I take part?

You will be interviewed for up to one hour. Anthony will ask you questions about how you think the use of communication technology will affect the experience of receiving care. Questions will cover topics such as how it affects the relationship with the therapist, what is needed, and when it should or shouldn't be used. The interview will be recorded and typed. You will have the opportunity to look at the typed interview about a month later. You can then check that you are happy with it. You can make notes or changes on the transcript if you wish. You can keep a copy. Anthony will send this to you via post together with a stamped addressed envelope for its return. If you do not want to read or comment on the interview this is fine, you can keep a copy of the transcript.

You will not be required to do anything else after this point. Anthony will then identify themes from all of the interviews so he can prepare a scientific paper and presentation for the results.

Is there anything else I need to know?

The interviews will be audio recorded and the recordings typed for data analysis purposes. (The transcription is being outsourced to a reputable company – details can be provided upon request.)

Are there any benefits in my taking part?

We are unable to offer anything for you to take part. This research may help change the way the hospital offers its appointments. Where possible the interviews will take place in the Therapies Department on the same day as your appointment to save you having to come back. Anthony can provide support with setting up SKYPE if you need help.

Are there any risks involved?

There are few risks involved with participating in the study. If you are uncomfortable sitting in the same place during the interview you are allowed to move around and you can have a break.

Will my participation be confidential?

Yes. Your participation and the information we collect about you during the course of the research will be strictly confidential.

Only Anthony Gilbert will know who has been in the study. Other people (bound by research governance) may access the data, but won't be able to identify you.

Do I have to take part?

No, it is entirely up to you whether or not to take part. If you decide you want to take part, you will need to sign a form to show you have agreed to this. If you are interested in taking part please contact Anthony directly, or speak to your physiotherapist or occupational therapist.

What happens if I change my mind?

You have the right to change your mind and leave the study at any time, without giving a reason and without your rights or care being affected. If you want to leave the study please contact Anthony Gilbert. If you leave the study, we will keep the information about you that we have so the study can be finished.

What will happen to the results of the research?

The results of this phase will help the next part of the research. Your personal details will remain strictly confidential. The results will not include information that can directly identify you. The project will be published in a journal, presented at conferences and in the form of a PhD thesis. A plain English summary of the research will be sent to you via post and available on the CONNECT Project website <https://www.theconnectproject.info/>

Where can I get more information?

For more information please contact Anthony:

Anthony Gilbert
Physiotherapy Department
Royal National Orthopaedic Hospital
Brockley Hill
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HA74LP

Anthony.gilbert@nhs.net

0208 909 5820

What happens if there is a problem?

If you have a concern about any aspect of this study, please speak to the researchers who will do their best to answer your questions.

If you remain unhappy or have a complaint about any aspect of this study, please contact the University of Southampton Research Integrity and Governance Manager (023 8059 5058, rgoinfo@soton.ac.uk) the RNOH R&D office via research@rnoh.nhs.uk or

02089095529, or the RNOH Patient Advice and Liason Service (PALS) via complaintsandpals@rnoh.nhs.uk or 0208 909 5439 / 5717.

Statement on Data Protection

The Royal National Orthopaedic Hospital is the sponsor for this study based in England. We will be using information from you in order to undertake this study and will act as data controller for this study. This means that we are responsible for looking after your information and using it properly. The Royal National Orthopaedic Hospital will keep identifiable information about you for 5 years after the study has finished.

Your rights to access, change or move your information are limited as we need to manage your information in specific ways in order for the research to be reliable and accurate. If you withdraw from the study, we will keep the information about you that we have already obtained. To safeguard your rights, we will use the minimum personally-identifiable information possible.

The Royal National Orthopaedic Hospital will collect information from you for this research study in accordance with our instructions. The Royal National Orthopaedic Hospital will use your name, NHS number and Hospital number to contact you about the research study, and make sure that the relevant information about the study is recorded to your care, and to oversee the quality of the study. Individuals from the Royal National Orthopaedic Hospital and regulatory organisations may look at your medical and research records to check the accuracy of the research study. The only people in the Royal National Orthopaedic Hospital who will have access to information that identifies you will be people who need to audit the data collection process, and the research team who are undertaking the study. The people who analyse the information will not be able to identify you and will not be able to find out your name, NHS number or contact details.

You can find out more about how we use your information by contacting Anthony Gilbert.

Thank you

Thank you for taking the time to read this information sheet and for considering taking part in the research.