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Executive Principal: Mrs Carol Kitson, BA (Hons) MA

Principal: Mr Jon Norden, BA (Hons) MA



26 September 2018

Dear Parent/Carer

Re: Catering arrangements at Abbey Grange C of E Academy

With additional numbers in our Year 7 and Year 12 this year we have faced some challenges at the beginning of this term in regard to our catering service at lunchtime. In particular in the first week or so some students near the back of the queue had very limited choice of food, and queue times have been long.

This situation is regrettable because we want to ensure a good catering service for all of our students who want to buy food during the school day; therefore we have been making some changes in order to ensure that this is the case. These have included: provision of greater amounts of food; creating a new queuing system so that one large queue at a single point of entry has now been divided up with separate queues for different types of food at two points of entry; and investing in an additional till (which is on order) to speed up the rate of service.

These responses have already made a positive difference and the arrival of the new till will hopefully do more to help. We will continue to monitor the catering arrangements closely so that they are as good as they can be for our students.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'Jon Norden'.

Jon Norden
Principal