

### More information

More information can be found on the ParentPay website, alternatively contact The Finance Department at [jgrant@abbeygrangeacademy.co.uk](mailto:jgrant@abbeygrangeacademy.co.uk)



## Abbey Grange C of E Academy



An introduction to our  
online payment service

# www.parentpay.com

## What does ParentPay do?

- enables you to pay for school meals, music tuition fees, trips, materials and other items such as school concerts and revision guides.
- offers a highly secure payment site
- gives you a history of all the payments you have made
- allows the creation of a single account login across all your children that attend a ParentPay school
- shows you all items available for payment relevant to each of your children
- emails a receipt of your payment to the email address you register
- offers you the ability to set automated email/SMS payment reminders

## How does ParentPay help you?

- gives you the freedom to make payments to school whenever and wherever you like
- stops you having to write cheques or search for cash to send to school
- gives you peace of mind that your payment has been made safely and securely
- helps with budgeting; payments are immediate, there is no waiting for cheques to clear
- payments for many of the larger trips can be made by instalments up to the due date

- you never need miss a payment or have insufficient credit with automated email/SMS alerts
- ParentPay is quick and easy to use

## How does ParentPay help our school?

- reduces the administrative time spent on banking procedures
- keeps accurate records of payments made to every service for every student
- payments do not bounce
- reduces paper 'waste'
- allows for easy and quick refunds to be made back to the payment card
- improves communication between the school and parents concerning payments
- offers a more efficient payment collection process, reducing the amount of money held on school premises
- helps us improve school-home communication with its integrated email/SMS messaging centre

## How do I get started?

We will issue an activation letter, containing your activation username and password to enable you to setup your ParentPay account, at the new parent's evening on Wednesday 26<sup>th</sup> June. During the activation process you will be guided through changing your username and password to something more memorable; if you have more than one child at a ParentPay school/s you can also add children to a single account providing one login for all children at ParentPay schools.