



By "SUBSCRIBING", I agree to the following;

- (1) - Terms Of Use
- (2) - Terms & Conditions
- (3) - Privacy Policy & Mailing list
- (4) - Membership & Refund Policy

**Section (1) - Terms Of Use**

(1.1) Your subscription membership is ONLY for you. All Digital cards & vouchers have each individual member's FULL NAME on. This is to prevent other people from using your account. The business staff have the right to ask for I.D proof if they are suspicious that you are not the membership owner.

(1.2) All members MUST show either their digital members card OR the digital Voucher on arrival. We also advise that you mention you have a discount voucher if booking over the phone. Some businesses allow online booking with a Promo/ coupon code. If this is available it will appear at the bottom of the voucher, which you can then copy and paste into the businesses online booking form.

(1.3) All booking enquiries must be made directly to the business. Not via Voucher Superstore. Bookings are managed by the business NOT Voucher superstore. It is the responsibility of the business to respond to your booking enquiry. Any issues with your booking please contact the business directly. All business contact information is available on the individual voucher pages.

(1.4) All bookings MUST be made before the expiry date on the voucher. (See Voucher T&Cs). Some businesses may allow you to use the voucher after the expiry date IF the booking was made before the expiry of the voucher (See voucher T&Cs). All expiry dates are given to us by the business and we have no control over when the vouchers expire.

(1.5) Voucher Superstore are not responsible for any bad experience or service at any of the businesses featured on our website. If you are unsatisfied with your experience or service at the business, please contact the business directly with all complaints.

## **Section (2) - Terms & Conditions**

(2.1) All offers advertised on our website are offers created by the business NOT Voucher Superstore.

(2.2) All offers, products & dates are subject to availability.

(2.3) Some offers may only be available on certain days or after certain times. Please see individual vouchers for individual T&C's.

(2.4) Management of each business reserves the right to remove or refuse this offer at any time.

(2.5) All vouchers have an expiry date. You MUST use the voucher by this date, NO EXCEPTIONS! Please see individual vouchers for expiry dates.

(2.6) You must make the business aware of your voucher before booking.

(2.7) You must present your voucher or digital members card upon arrival at the business.

(2.8) All offers have individual T&C's that apply. Please visit the offers dedicated page for individual offers T&C's.

(2.9) Additional terms & conditions may apply. Terms & conditions may be added or changed at any given time.

## **Section (3) - Privacy Policy & Mailing List**

(3.1) By Subscribing to our website you agree to join our mailing list to receive information about current offers & promotions which may appeal to you.

(3.2) Your email will only be used to send you information about offers & events that are from the businesses who are advertising on our website and no one else. These emails will be sent by US, not the businesses on our site. We do not share or sell your data to any other marketing companies or businesses. It is only used for our own purpose.

(3.3) You can opt. out of our mailing list at any time. You can contact us directly via email at [hello@voucher-superstore.com](mailto:hello@voucher-superstore.com) with your full name requesting to remove it from our system. We will then remove your information from our system and third party companies system. See next section below for more information on these companies.

**Please note:** If your data is removed from our system and at a later date you reuse our website, the data will automatically be re-added to our mailing list.

(3.4) Our website forms are all SSL secure forms provided by a 3rd party company who are GDPR compliant ([www.123formbuilder.com](http://www.123formbuilder.com)). All data inputted into our forms are stored on their secure servers. We also use [mailchimp.com](http://mailchimp.com) to send out our mailing list. Once you have input your details into our forms it is automatically synced with Mailchimp on their secure servers. They are also GDPR compliant. No personal data is stored on any local computer.

#### **Section (4) - Membership & Refund policy**

(4.1) All memberships are yearly and are billed annually at £20.00 per year, unless you have used a discount code to receive the subscription cheaper.

(4.2) We do NOT offer any refunds. Our website allows you to view all our available discounts before subscribing. Please make sure it is worth you subscribing before doing so.

(4.3) If you wish to stop using our website please cancel your subscription so that billing will stop. It is YOUR responsibility to cancel your membership, not Voucher Superstores.

(4.4) You can cancel your membership at any given time by logging into our website and accessing your profile. You can also edit all your information here e.g your Name, Email, password etc.

***By subscribing to our website you agree to all of the above.***