

HARVEY NASH/KPMG CIO SURVEY 2020

22nd YEAR



24th SEP 2020

"EVERYTHING CHANGED. OR DID IT?"

IMPACT of COVID on the PATH to RECOVERY

DIVERGENT NEW REALITIES:

UNCERTAINTY



HOTEL

LEISURE, TRAVEL, HOSPITALITY

DIGITAL, UTILITIES, GOVERNMENT

8 KEY INSIGHTS

UNIQUE SURVEY

4,200 TECH. LEADERS

THREAT SURFACE

THE NEW TECH LEADER

- HIGH EQ
- MORE ♀ PLEASE!
- AGILE MINDSET

EMERGING

"PLACELESS" WORK = WIDER TALENT POOL

THERE HAS BEEN ACCELERATED TRANSFORMATION

HOW TO KEEP INNOVATIONS MOVING FORWARD?

TRUST

PLATFORM MODEL

DE-CENTRALIZED SECURITY

"IS THIS MORE HUMAN?"

"AM I WORKING MORE?"

"IS THIS THE END OF THE OFFICE?"

OR WILL IT BE HYBRID?

TAKE AN OCCUPATIONAL HEALTH PERSPECTIVE



KEEP LISTENING

IT WILL ONLY HAPPEN WITH TRUST...

... AND WORKING TOGETHER

