

# CONCRETE WARRANTY

We guarantee the quality of all materials and work for one (1) year following the completion of the project. Site inspection revealing any structural cracks or breaks stemming from any defective workmanship will be fixed and/or replaced at no additional charge.

If any issues arise within this time frame, reach out to your Project Manager with a description of the issue, location on the project, and pictures. We will send a Regional Manager for site inspection.

Concrete is expected to crack by nature of the material, minor cracks are acceptable, structural, wide (wider than the thickness of a nickel), or deep cracks will need to be inspected. We do not warranty damage and defects not caused by workmanship, including the following:

- Excessive weight on the surface such as oversized vehicles that were not calculated into the original project scope.
- Earthquakes or natural ground shifts of an excessive nature.
- Heavy objects stored on the surface for an extended amount of time.
- Indications of abuse from cars, machinery, heavy objects, etc.
- Tree and plant roots that cause lifting.
- Proper curing procedures were not followed.
- High-pressure water is used for cleaning.
- Excavation or digging done within 5 feet of the concrete.



Jiayue He , Founder & CEO

