

PAVER WARRANTY

Ergeon guarantees the quality of materials with the manufacturer's lifetime warranty and all of Ergeon's workmanship for twenty five (25) years following the completion of the project. Site inspection revealing any paver breaking, shifting, or moving stemming from any defective workmanship or defective material will be fixed and/or replaced at no additional charge.

All warranty claims must be verified and approved by Construction Manager prior to any repair or replacement being approved. Pavers replaced under warranty will be replaced with new stock and may not perfectly match heavily weathered or aged pavers on site.

Ergeon does not warranty damage or defects that are not caused by workmanship or material defects, including but not limited to:

- Excessive weight on the surface such as oversized vehicles.
- Earthquakes or natural ground shifts of an excessive nature.
- Heavy objects stored on the surface for an extended amount of time.
- Indications of abuse from cars, machinery, heavy objects, etc.
- Tree and plant roots that cause lifting.
- Excavation or digging done within 5 feet of pavers.
- Damage caused by maintenance such as edging, weeding, mowing, or power washing.
- Failure to notify Ergeon in a timely manner of a repairable issue that leads to further damage.
- Any work done by a third party that affects the paver installation.



A handwritten signature in black ink, appearing to read "Jiayue He".

Jiayue He , Founder & CEO

