

# SOUTH CLIFF

## DENTAL GROUP

To all our patients,

We are pleased to let you know that our practices will be open from 8th June 2020. As you can understand, due to the pandemic and the need to maintain vigilance, there will be some changes to the way our practice will be operating. This will ensure the safety of all our patients and our staff and will keep any potential risks to a minimum.

Regarding appointments for the foreseeable future:

- If you have COVID-19 symptoms you should seek medical advice before you attend your dentist.
- Appointments at the practice will be pre-booked only, there will be no provision for a walk-in service. This is to manage and maintain physical-distancing measures.
- You should attend the practice at your allotted appointment time. Again, this is to maintain physical-distancing in the waiting room areas.
- You will be asked to use the hand sanitiser when you enter the practice. Please also observe the physical-distancing markings in the waiting room and throughout the practice.
- Appointment times will be lengthened in order to allow more time to clean and disinfect in between patients.

We would like to thank you for your patience whilst we have been closed and for your cooperation.

We look forward to seeing you again when we open but please do not hesitate to contact us if you have any queries.

Yours sincerely,  
South Cliff Dental Group Team