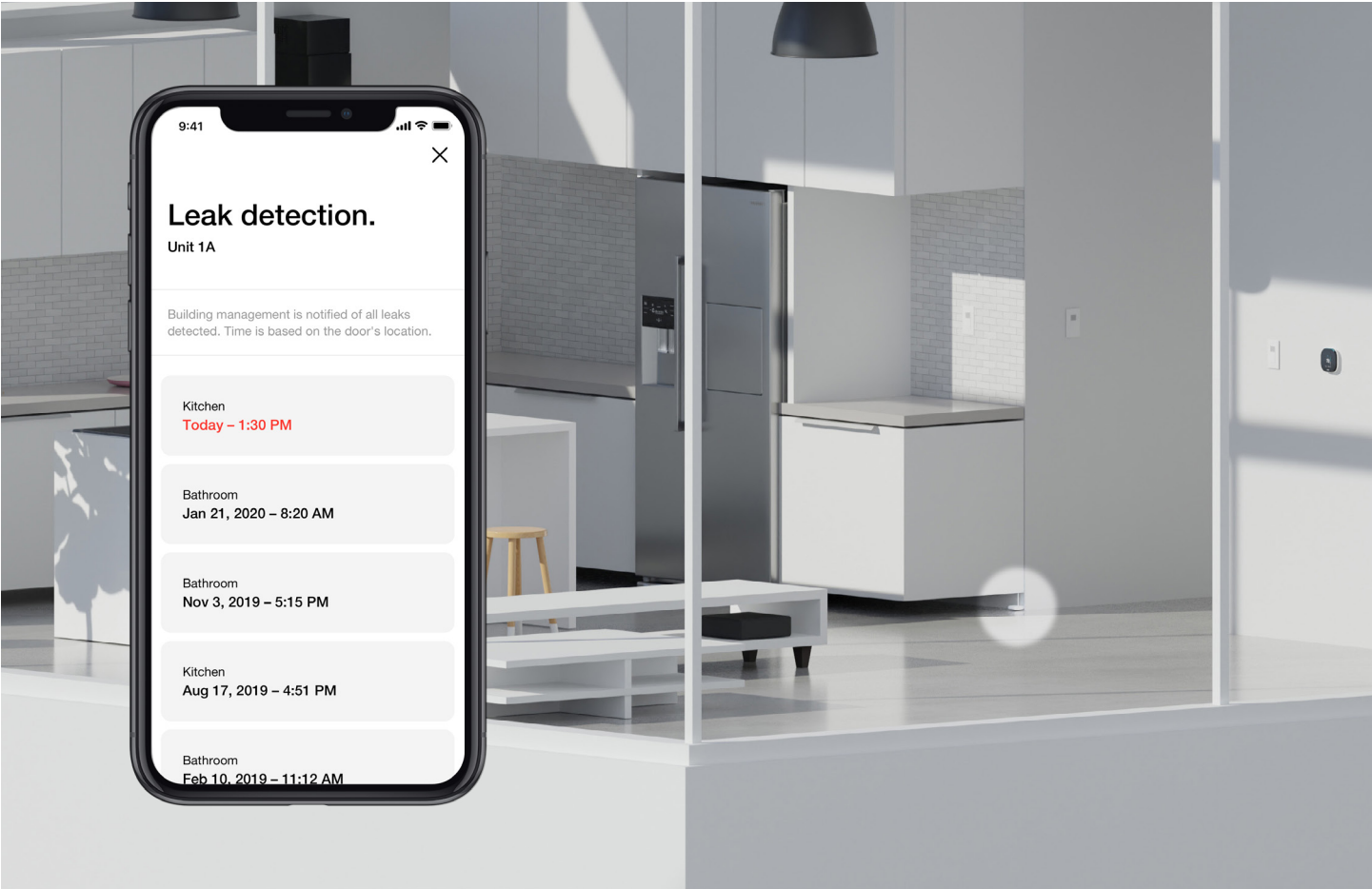


The Latch Water Sensor helps owners and operators stop excessive and expensive water damage before it happens. Designed to be easy to install on the wall or the ground, the sensor’s compact design effortlessly blends in for the best mix of form and function.



What water sensors are currently supported?

Currently, the Latch Hub supports Latch Water Sensors. Once a leak is detected, property management can immediately dispatch maintenance and grant access to a unit remotely.

How are leaks and water detections reported?

When water is detected, property managers are notified via SMS at the number on file with Latch. In the Latch App, both residents and property managers can also view the history of leaks and water detections. Property managers can see more specific information on leak history using Latch Manager.

What should a resident do should a water sensor fall offline?

If a device goes offline, the resident will be alerted and a property manager will be notified. No further action is required by the resident. The property manager will need to re-pair the Latch Water Sensors to the hub using the Latch App to restore the connection.

What should a resident do when they receive a “low battery notification.”

When the resident is alerted, a property manager will also be notified. No further action is required by the resident. Latch Water Sensors require a single CR2 battery. It is not recommended that a resident replace the batteries.