

TERMS & CONDITIONS

Our terms and conditions are made to ensure all guests enjoy a safe and relaxing time whilst visiting Naravi. Please read this information carefully.

BOOKINGS

- Your function booking will be held tentatively for 14 days from the date on which the booking is received.
- To secure your booking you must pay a deposit of 10% of the total cost of your function (Deposit) within 14 days after Naravi provides you with a Tax Invoice for your function.
- Upon payment of the Deposit, you will be deemed to have accepted these terms and conditions.

PAYMENT

- Fifty percent (50%) of the total cost of your function must be paid 60 days prior to your function.
- 2. The total cost of your function must be paid in full no later than 30 days prior to the date of the function.
- If full payment is not made by this date, Naravi reserves the right to cancel your booking and retain the Deposit in full.
- 4. Payment can be made by direct deposit or credit card (Visa/Mastercard only). Credit card payments incur a 2.2% surcharge.

BOND

 To secure performance of your obligations under these terms and conditions, you must pay a security bond of \$800 (**Bond**) to Naravi no later than 60 days prior to the date of your function.

- You are responsible for all loss and damage caused to any property of Naravi by any act or omission by you, your guests, or any other person who is on the property at any time with your consent (whether express or implied).
- 3. An inspection of the property will be carried out by Naravi immediately after your function. If any excessive cleaning is required or if there is any damage to the property as determined by Naravi in its absolute discretion, Naravi shall be entitled to apply the Bond (or any part of it) towards the payment of any costs incurred to clean or repair the property (as the case may be). The balance of the Bond (if any) will be refunded to you within 14 days after the function.
- 4. You agree to indemnify, and keep indemnified, Naravi against all claims, actions, proceedings, damages, losses, costs, expenses or liabilities (Claims) incurred by or against, or made or recovered by or against, Naravi however arising and whether present, future or contingent to the extent that such Claims arise out of, or in connection with, any act or omission by you, your guests, or any other person who is on the property at any time with your consent (whether express or implied) and exceed the amount of the Bond.

CANCELLATIONS

- 1. All cancellations must be in writing and sent by email addressed to the "Manager" at hello@naravi.com.au.
- 2. If you cancel your booking more than 60 days prior to the date of the function, you will incur a \$150 administration fee (Administration Fee) which will be invoiced directly to you for immediate payment. If a deposit has been received this fee will be deducted from the Deposit. The balance of the Deposit will be refunded to you within 30 days after cancellation.
- If you cancel your booking less than 60 days but more than 30 days prior to the date of the function, you will forfeit 20% of the Deposit. The balance of the Deposit will be refunded to you within 30 days after cancellation.
- If you cancel your booking less than 30 days prior to the date of the function, you will forfeit the Deposit in full.
- 5. In the event that the Administration Fee is charged to you or any part of the Deposit is forfeited, you acknowledge and agree that it will constitute reasonable compensation for the loss and inconvenience caused to Naravi by reason of the cancellation.

MAXIMUM NUMBER OF GUESTS

 No guests beyond the number booked for your event are to stay on the property overnight.

ACCOMMODATION

- The maximum number of guests permitted to stay overnight is based on the number of beds available in the main house and 4 cottages located on the property.
- 2. The main house can accommodate up to 13 guests.
- 3. Each of the 4 cottages can accommodate 4 guests.
- 4. Check-in time is 2.00pm and check-out is at 10.00am.
- 5. Early check-ins and late check-outs are at the discretion of Naravi.

 No guarantee is given by Naravi that early check-ins and late check-outs will be available. Please take this into consideration when deciding on the time of your function.

RESPONSIBILITIES, CONDUCT & WAIVERS

- You are responsible for all loss and damage to the property caused by, or arising from, any act or omission by you, your guests, or any other person who is on the property at any time with your consent (whether express or implied).
- Naravi does not accept responsibility for any theft, damage to, or loss of, any property (including gifts) brought onto the property before, during or after your function.
- All guests are required to observe house rules, trespass, noise (music is to be turned down low after 11.59pm) and appropriate standards of behaviour, particularly at night. Persons who fail to adhere to these terms and conditions may be asked to leave the property.
- You have a duty of care to your guests regarding the responsible service of alcohol. You must abide by the responsible service of alcohol laws as displayed in the commercial kitchen.
- 5. You must not commit any act, or permit any of your guests to commit any act, that is illegal or offensive or is in breach of any statutes, by laws, regulations, or any other provisions having the force of law including, but not limited to, relevant liquor licencing laws and fire regulations.
- You must ensure that nothing is nailed, screwed or fixed to any wall, door or other part of any building on the property without Naravi's prior written consent.
- Decorations, lighting, ornamental features or any other item brought onto the property by you or your guests must be removed and/or cleaned prior to your departure.
- You must indemnify, and keep indemnified, Naravi from and against all Claims which Naravi may suffer or incur in connection with the loss of life of, or

personal injury to, any person or any damage to property arising from, or in connection with, your use of the property or any act or omission by you, your guests, or any other person who is on the property at any time with your consent (whether express or implied).

- You must hold Public Liability insurance to a minimum of \$10 million. A certificate of currency is to be provided and sent by email addressed to the "Manager" at hello@naravi.com.au.
- 8. No smoking is permitted inside the main house, commercial kitchen or any of the cottages.
- Smoking on the property is confined to the designated smoking areas only. All cigarette butts must be placed in rubbish bins (not in the gardens, native bush or surrounds).
- 9.

CAMPING, CARAVANS & FIRES

- 1. No camping, caravans or fires are permitted on the property at any time.
- 2. No open flamed candles are permitted on the property at any time.
- 3. Solar or battery operated candles are allowed.
- 4. No sparklers are permitted on the property at any time.

UNCOLLECTED ITEMS

1. Any items that have not been collected after your function will be disposed of within 7 days.

SWIMMING & FISHING

- Naravi does not provide a life guard for the pool and dam areas and accepts no responsibility for the safety of you or your guests.
- Swimming while intoxicated or under the influence of alcohol is strictly prohibited.
- Swimming or fishing in the dam is not permitted at any time.
- 4. The swimming pool is for house guests only.
- 5. The swimming pool is not to be used during your function.
- 6. Children under the age of 16 must be supervised by a person over the age of 18 at all times.

CIRCUMSTANCES BEYOND OUR CONTROL

 If Naravi is unable to provide the facilities or any other arrangements for your function or otherwise perform its obligations under these terms and conditions due to circumstances beyond its control, Naravi is not responsible (and accepts no liability) for any loss or damage you may suffer or incur as a result.