

**TERMS AND CONDITIONS**  
**PRIMROSE HILL HOLIDAYS**

Bookings run on a weekly basis from Saturday to Saturday although short breaks may be available in off peak periods.

Bookings can be made online, by telephone or email. A letter or email confirming your booking will be sent to you.

A non returnable deposit of £100.00 per week is payable on booking with the balance payable 8 weeks in advance of your holiday. Payment is accepted by credit or debit card, cheque or BACS

Cancellations for whatever reason will incur full payment unless we are able re-let the booking. We therefore strongly recommend you take out holiday insurance.

To enable the preparation of the accommodation to a high standard please arrive after 3.30pm and depart by 10.00am.

We reserve the right to amend the published tariff, however no price change will be applied after a booking has been made.

Dogs are accepted by prior arrangement at an additional charge of £17.50 per dog per week (maximum 2 per bungalow.) Dogs are not allowed on the beds or soft furnishings and unless caged should not be left alone in the accommodation. Any damage will be charged.

Average cleaning time is factored into the tariff, any additional cleaning required will be charged.

For bookings between the beginning of November and the end of March there is an additional charge for electricity used.

Smoking is not allowed in any of the bungalows.

We reserve the right to terminate the tenancy of the property for conduct detrimental to other guests and/or the property. In these circumstances no monies would be refunded in respect of the unexpired portion of the booking.

No liability can be accepted for any loss, damage or injury to occupants or their property during the period of the holiday.

April 2020