

NOTICE
STUDENT COMPLAINT POLICY

Thinkful, Inc. has a Certificate of Approval from the Texas Workforce Commission (TWC). Our assigned school number is: S5628.

Thinkful's mission is to provide ambitious students everywhere with the skills and competencies needed to achieve and succeed in high-growth tech careers. We are dedicated to the continual improvement of our programs and our student experience.

Students must address their concerns about Thinkful, Inc or any of its educational programs by following the grievance process outline in the school's catalog. Thinkful is responsible for ensuring that you have receive a copy of our student grievance policy outlined in our school catalog. If, as a student, you did not receive this information, please contact regulatory@thinkful.com

Students dissatisfied with Thinkful's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with the TWC. Information on filing a complaint with the TWC can be located on the TWC's website at:

<https://twc.texas.gov/jobseekers/career-schools-colleges-students>