



Financial Services Guide

Future Super Services Pty Ltd

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This Financial Services Guide (**FSG**) provides important information about who we are, our services, how we are paid for our services, and your rights as a client.

This FSG is provided by Future Super Services Pty Ltd (ABN 34 619 076 023; AFS Representative No. 001255665). Future Super Services is a Corporate Authorised Representative of True Oak Investments Ltd (ABN 81 002 558 956; AFS Licence No. 238184).

If you need more information, please contact us by phoning **1300 761 640** or emailing info@futurerenewablesfund.com.au.

Our Services

Future Super Services Pty Ltd (**the Fund Manager**) is the Promoter and Fund Manager of the Future Renewables Registered Managed Investment Scheme (ARSN 628 987 842) (**Future Renewables Fund**). Our roles are to:

- a. Promote the Future Renewables Fund;
- b. Assist in providing services to investors in the Future Renewables Fund (including coordinating advisors, retaining records, carrying out investor identification checks and confirming calculations of income distribution, fees and expenses, taxes and other amounts);
- c. Provide investment management services in respect of the Future Renewables Fund (including sourcing, assessing and managing investments and preparing reports and communications for investors); and
- d. Assist the Responsible Entity in ensuring the Future Renewables Fund remains true to label.

Any advice we provide to retail clients will only be **general product advice**, and won't take into account your personal financial objectives, situation or needs. We will not provide personal financial advice to retail clients. You should read the Future Renewables Fund PDS and obtain advice tailored to your personal circumstances before making an investment decision.

We may give you general advice in writing, over the phone, on the website, via email, mail or social media platforms, or at events.

The Responsible Entity of the Future Renewables Fund

Units in the Future Renewables Fund are issued by One Managed Investment Funds Limited (ABN 47 117 400 987; AFS Licence No. 297042) (**the Responsible Entity**).

One Managed Investment Funds is an experienced responsible entity and is part of the One Investment Group Pty Ltd (ABN 53 136 507 241), which is an independent funds management business providing professional fiduciary and administration services to investment managers. One Investment Group operates multiple licensed entities which act as responsible entity and trustee for registered and unregistered managed investment schemes, and is currently responsible for in excess of 200 funds and more than \$25 billion across a wide range of underlying asset classes, including real estate, credit, private equity, infrastructure, equities, mortgage and hedge funds.

As Responsible Entity, One Managed Investment Funds is bound by the terms of the Future Renewables Fund Product Disclosure Statement (**PDS**) and Constitution. It has appointed FSS to the role of Fund Manager and will monitor the

investment decisions made by FSS for compliance with the terms of the PDS and the Constitution. All bank accounts of the Fund are held by One Managed Investment Funds or its appointed Custodian.

Service Providers and Related Parties

The Responsible Entity has appointed an associated company, Unity Fund Services Pty Ltd (ABN 16 146 747 122), as Administrator for fund accounting services and has also appointed a related party, One Registry Services Pty Limited (ABN 69 141 757 360), as Registrar for registry services in respect of the Fund. Each appointment of these related parties has been in consultation with, and with agreement from, the Fund Manager. Each agreement continues until terminated by either party. Entities related to the Responsible Entity may also provide taxation and other services relevant to the operation of the Fund from time to time.

Future Super Services is 100% owned by the Future Superannuation Group Pty Ltd (ABN 68 618 367 927).

We may from time to time enter into other transactions with other related entities. All transactions will be effected at market rates or at no charge, and in accordance with the Corporations Act.

Important Documents

Before you make an investment decision about the Future Renewables Fund, we will either send to you directly, or make available to you on our website, the Fund's Product Disclosure Statement (**PDS**) and Privacy Policy.

Remuneration

In our roles as Promoter and Fund Manager of the Future Renewables Fund, we receive a portion of the management fees equal to the balance of the total fees collected, minus the Fund's expenses as paid by the Responsible Entity. Depending on the size of the Fund, the fee is likely to be between zero and 0.7% per annum. The Responsible Entity and the Administrator of the Future Renewables Fund also receive a portion of the management fees.

We will always ensure that the fees and costs associated with the Future Renewables Fund are disclosed in an easy to understand way in the PDS and on our website.

All of our staff are paid a salary, and none of our staff will receive a commission, fee or bonus for providing general advice to you or if you choose to make an investment in the Future Renewables Fund.

If you have a financial adviser, any fee payable to them must be negotiated independently between you and your adviser. You should ensure that you always receive a Statement of Advice (**SoA**) when receiving personal financial advice from a financial adviser.

Professional Indemnity Insurance

We are covered by the Professional Indemnity (**PI**) insurance held by the Future Superannuation Group. This PI insurance provides cover for claims arising from the conduct of representatives who are or were employed by us, or one of the other entities within the Future Superannuation Group, where we are found to have a liability for financial loss suffered by a person to whom we have provided a financial service.

These arrangements satisfy the compensation requirements of section 912B of the *Corporations Act 2001 (Cth)*. You do not have a direct right to claim under this insurance.

Your Privacy

We respect your privacy and have developed a Privacy Policy which embodies our legal obligations in respect of collecting, using, storing, disclosing and maintaining your personal information. Our Privacy Policy is available on our website at www.futurerenewablesfund.com.au, or else you can contact us directly for a copy.

Enquiries and Complaints

Financial services legislation requires us to have arrangements in place for you to make enquiries or complaints about the operation or management of the Future Renewables Fund.

Enquiries can be made by telephone to **1300 761 640** or in writing to info@futurerenewablesfund.com.au.

A complaint must generally be in writing to the Responsible Entity. It should be addressed to:

The Complaints Officer
One Managed Investments Fund
PO Box R1471
Royal Exchange NSW 1225

The receipt of written complaints will be acknowledged in writing. The complaint will be investigated and action initiated to resolve the matter. A written response will be made as soon as possible but within the 45-day limit prescribed by financial services legislation.

For any complaint that is unable to be resolved to your satisfaction, or if you do not receive a response within 45 days of making your complaint, the Government has established an independent body, the Australian Financial Complaints Authority (**AFCA**). AFCA provides fair and independent financial services' complaints resolution that is free to consumers. This Authority's contact details are:

Australian Financial Complaints Authority
GPO Box 3
MELBOURNE VIC 3001
Telephone: 1800 931 678
Email: info@afca.org.au
Website: www.afca.org.au

Complaints may be submitted by both current and former members, and their beneficiaries, and will largely be dealt with by correspondence. AFCA can deal with complaints that relate to a decision or a failure to make a decision by a trustee or a person acting for a trustee, in relation to a particular individual. AFCA cannot deal with certain complaints, for example, complaints about the management of a fund as a whole.

Time limits may apply to complain to AFCA and so you should act promptly or otherwise consult the AFCA website to find out if or when the time limit relevant to your circumstances expires.