

Revised Public Notice: Low Water Pressure

The City completed the replacement of the valve on E Sycamore last night. We also uncovered an old cast iron tee with lead soldered joints adjacent to the valve that had to be removed from the system. Unfortunately, this caused the project to last longer than anticipated and expanded the areas that experienced loss of water. We apologize for the inconvenience caused by the project.

Regarding the low water pressure, the valve replacement has not resolved the entirety of the problem. Crews have been out since early this morning systematically working their way from the Water Treatment Plant to the south elevated tower checking each valve in the system to make sure each valve is in the open position.

There has been a leak detected on Gayle Street that may be a part of the pressure issue. Crews will be excavating this morning and begin repairs. The City would ask that if you see what may be a leak in your area, please report it to City Hall, 940-569-2263. City crews are working diligently to resolve the problem. We appreciate your patience as we try to determine the cause of the pressure-related issues.

Thank you,

Mike Whaley