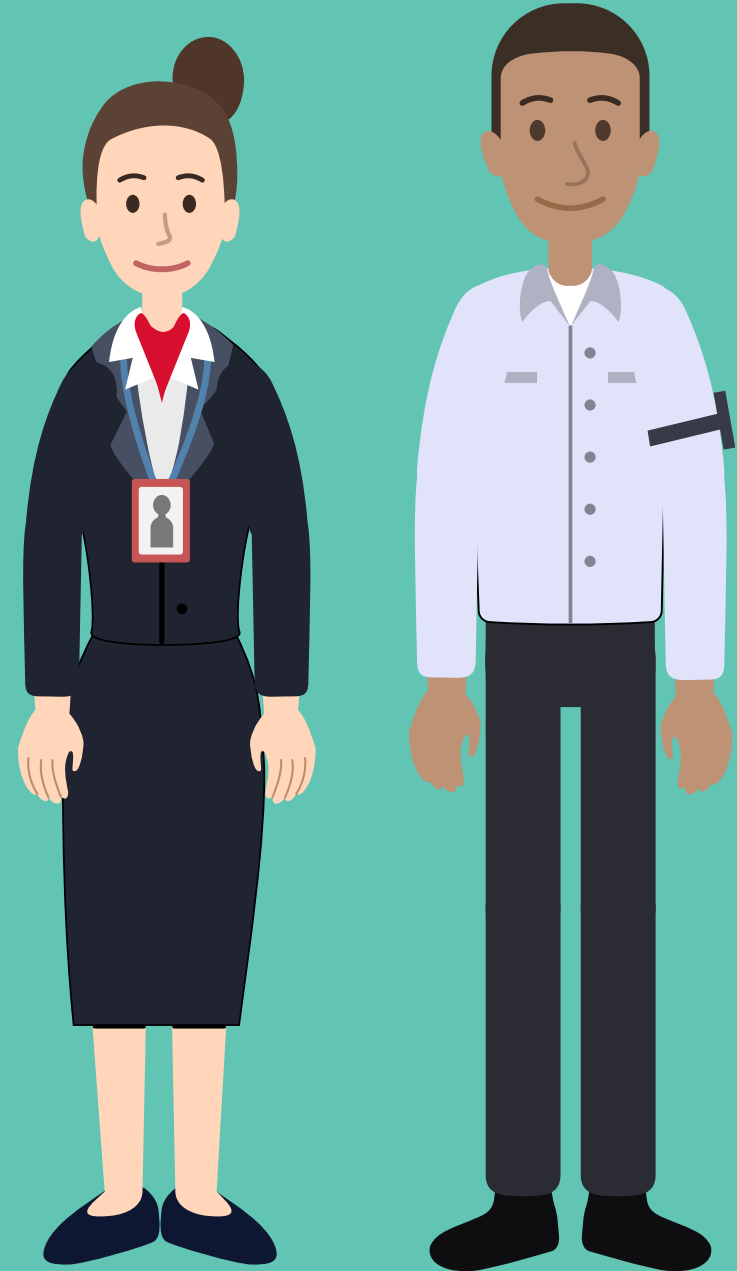




GOLD COAST AIRPORT

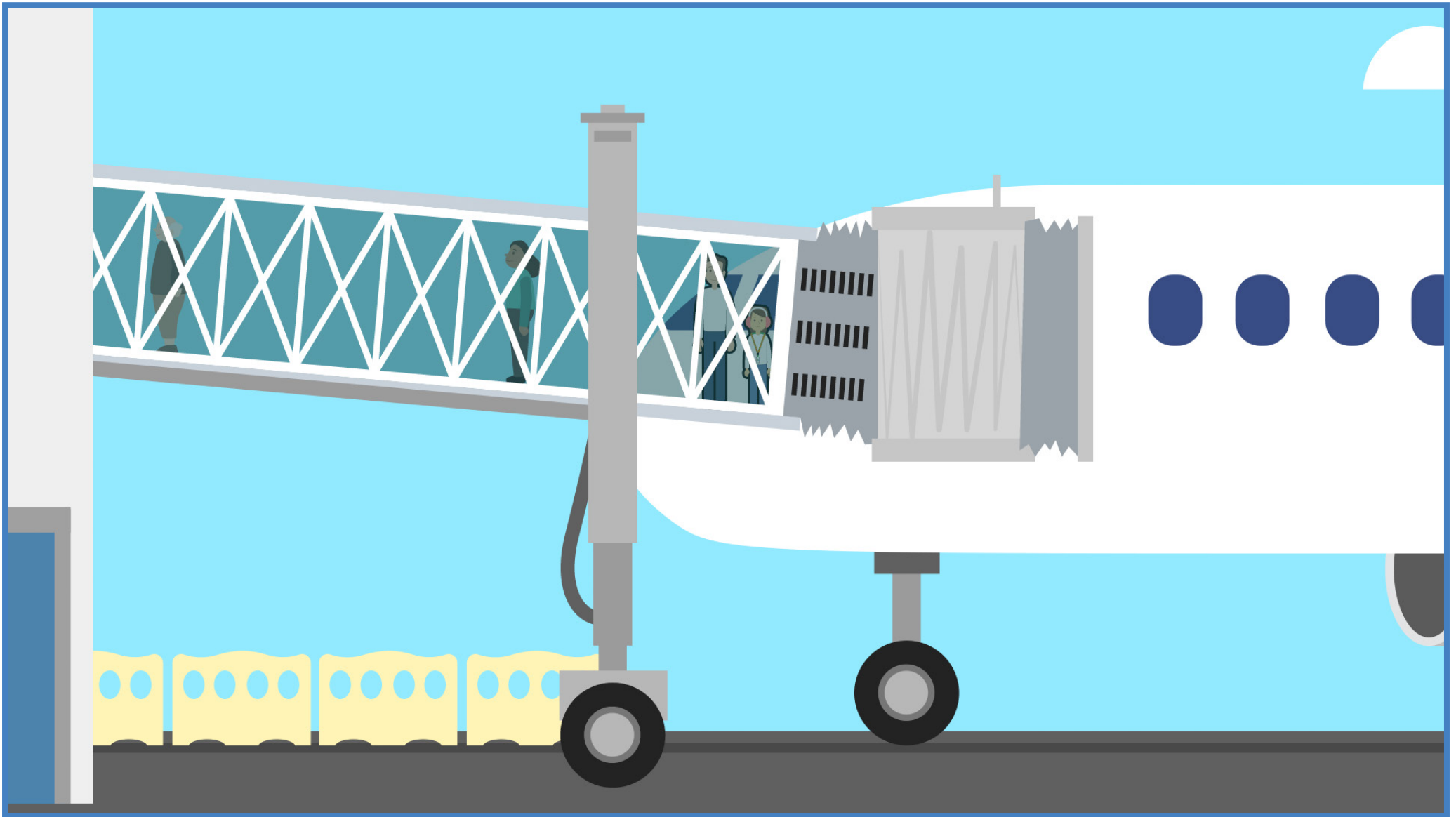
INTERNATIONAL ARRIVALS GUIDE

Hello. This book is a guide on what to expect, and how to prepare for your international arrival at Gold Coast Airport.

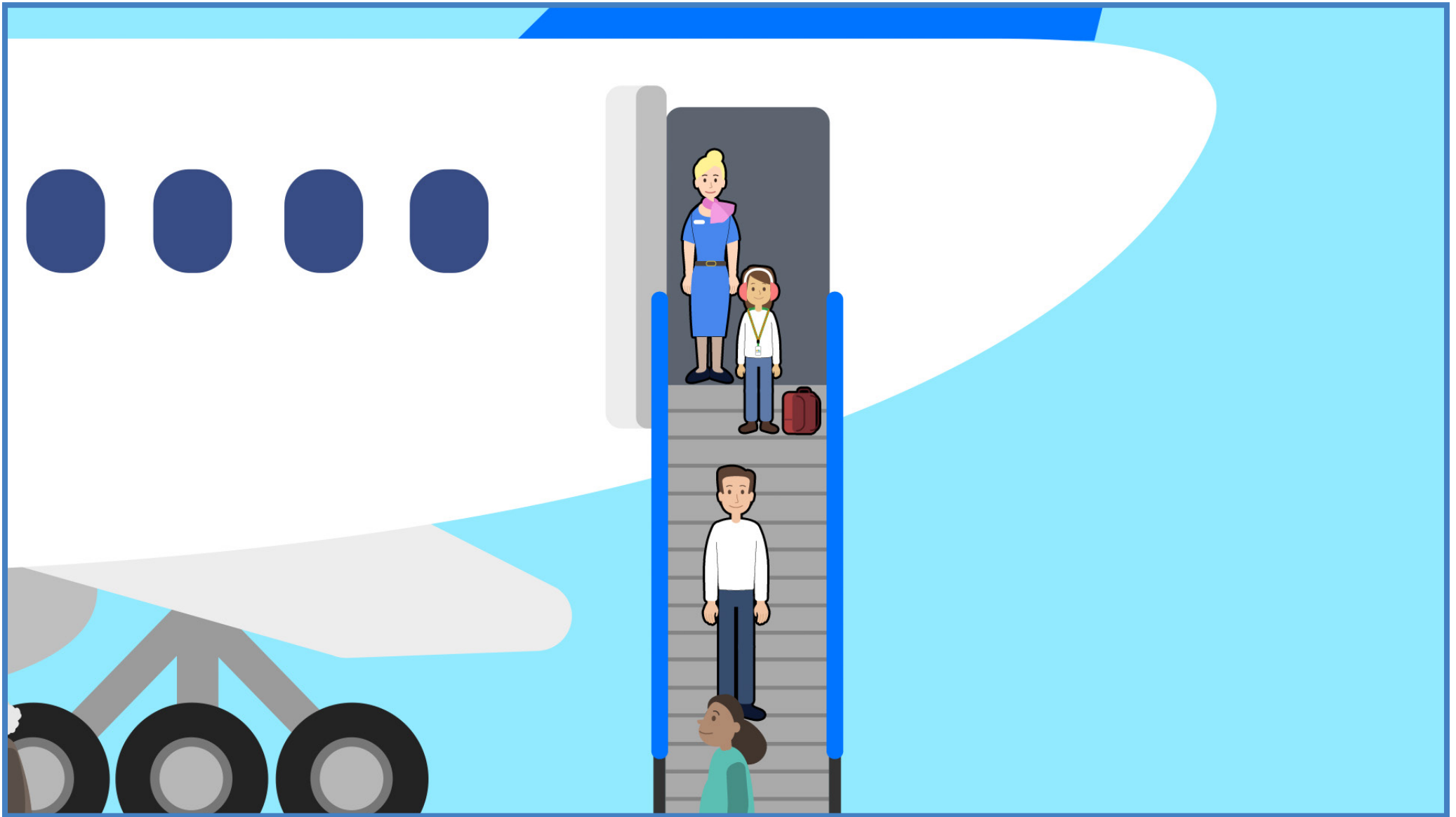




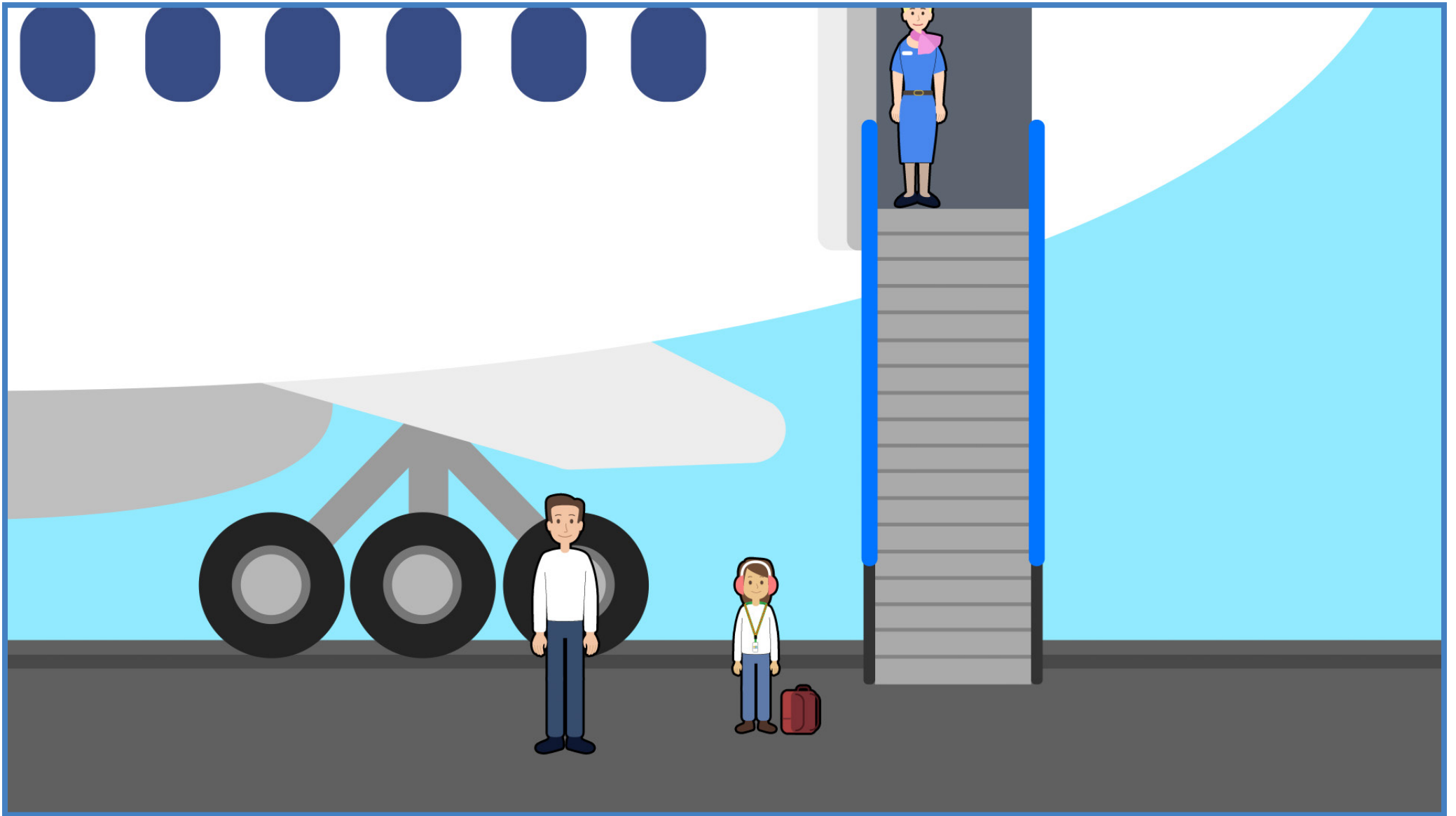
You are arriving at Gold Coast airport. Before leaving the plane, remember to take all your belongings with you. If you leave anything on the plane, you cannot go back for it. Talk to an airline staff member for help when you are in the airport building.



Sometimes you will leave the plane through a boarding bridge. Follow the corridor to enter the airport building.



Sometimes you will leave the plane by walking down the stairs and onto the tarmac. Follow the other passengers and you will eventually enter the building.



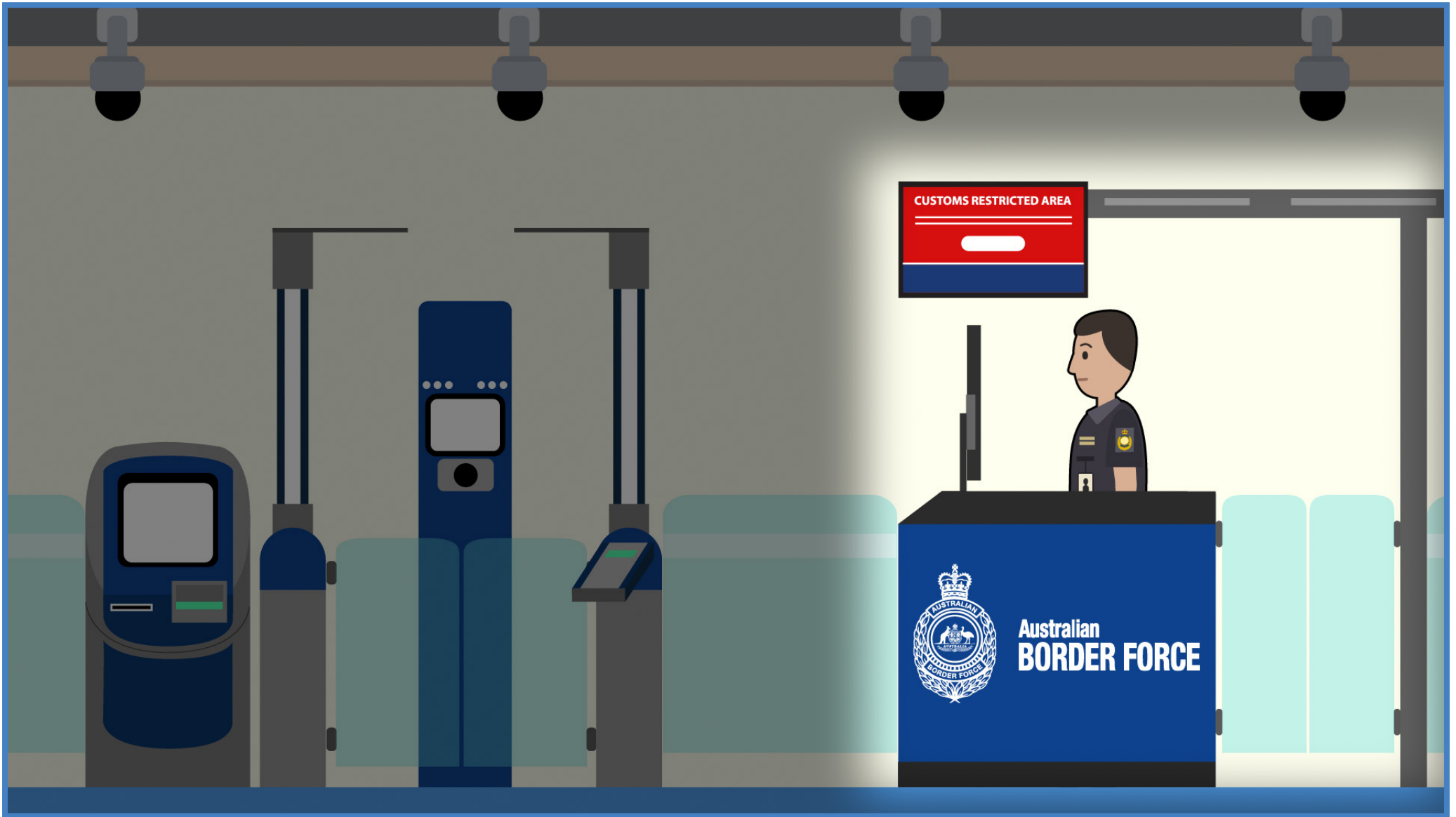
The tarmac is noisy, and you may smell fumes from the plane.



You will then walk through Duty Free. It is bright and smells of perfume.



You will then need your passport checked. This is called “Passport Control”. You can do this in two ways...



...A. Customs Desk



...or B. Self-Service.



If you choose Customs Desk, line up with the rest of the passengers.



When you get to the desk, you need to give your boarding pass and passport to the border force officer.



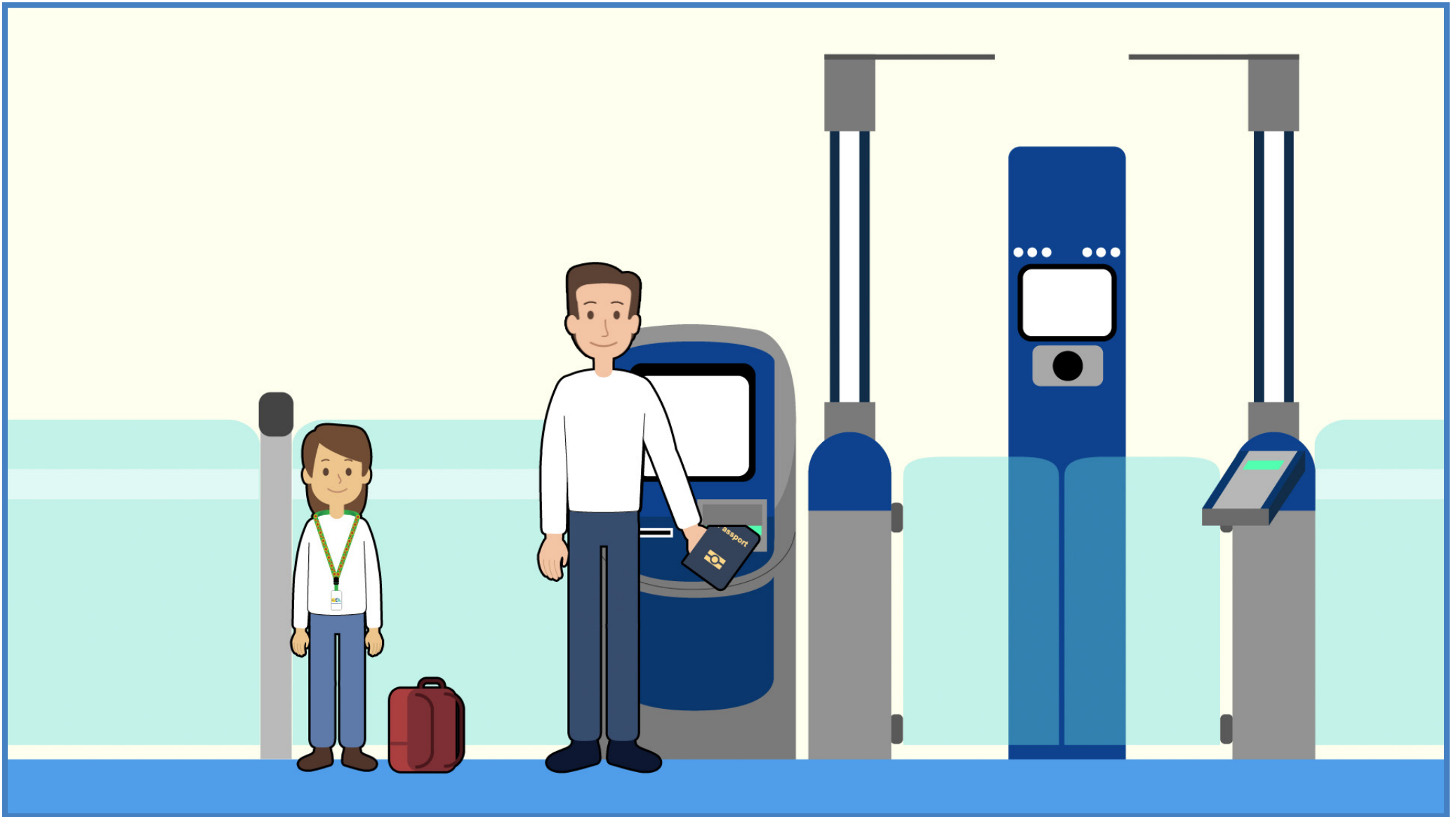
You will need to take off any hats or sunglasses.



Look towards the officer and after the check, they will give you back your passport. You can talk to an Australian Border Force Officer if you are unsure where to go.



If you choose self-service passport check, join the queue and wait.



Scan your passport and follow the instructions on screen.



Once you have stood and had your photo taken, the gate will open.



Then you will walk through the gate. You can talk to an Australian Border Force Officer if you are unsure what to do.



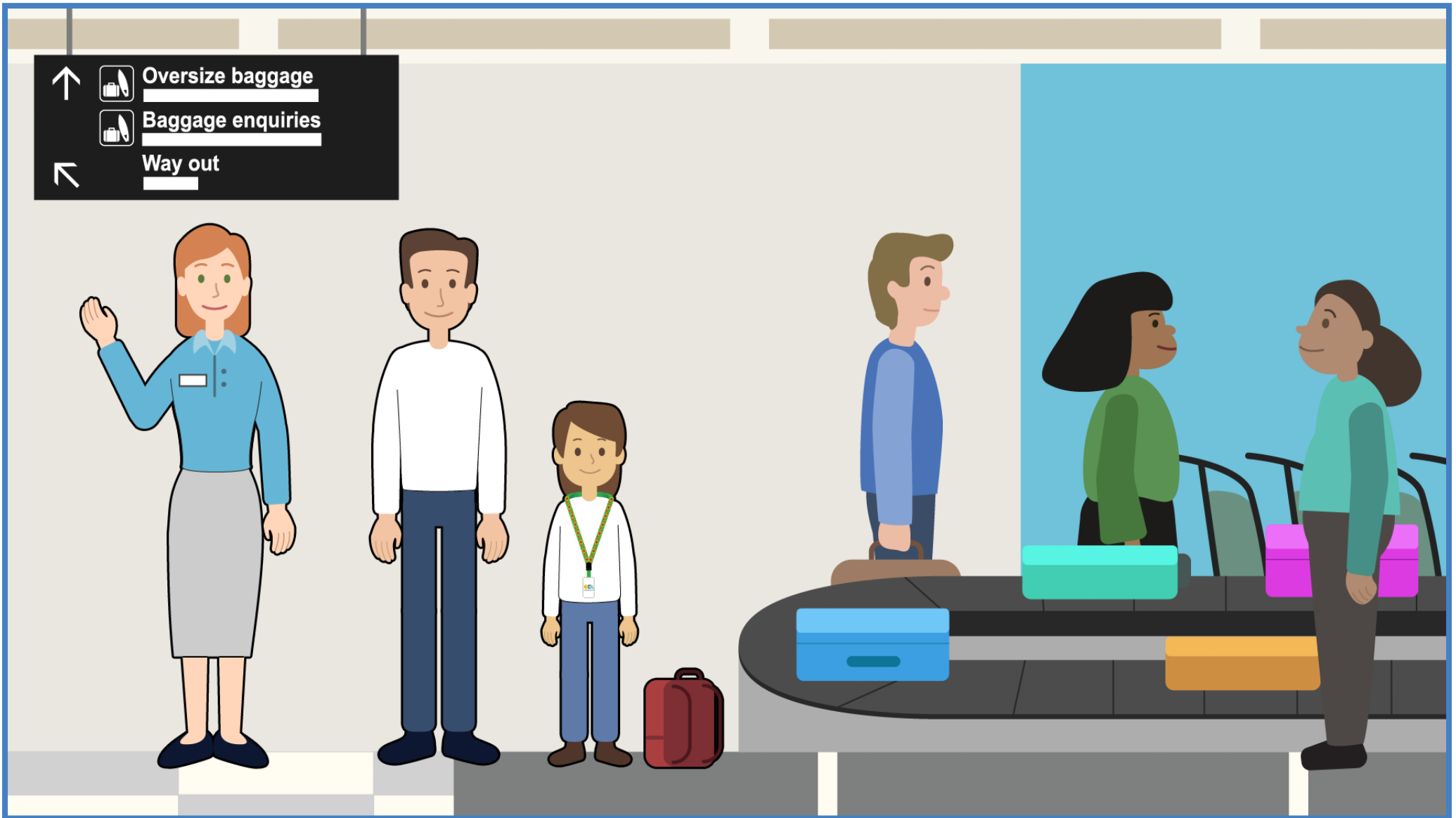
After passport check, make your way down to the ground level where the baggage carousel and exit are.



You can use the lift, escalator or stairs to reach the ground level.



If you have check-in any bags, you should go to the baggage carousel to collect them. There are often a lot of people also waiting for their bags. Your bag is being brought off the plane and onto the baggage carousel. This can take time and you may have to wait to collect your bags.



If you cannot find your bag or need assistance, speak to an ambassador or airline staff member.



After getting your bags, you will need to go through quarantine. This makes sure that you aren't bringing anything into Australia that could be dangerous to plants, animals or people.

Incoming passenger card • Australia

PLEASE COMPLETE IN ENGLISH WITH A BLUE OR BLACK PEN

▶ Family/surname

▶ Given names

▶ Passport number

◆ Flight number or name of ship

▶ Intended address in Australia

State

▶ Do you intend to live in Australia for the next 12 months? Yes No

▶ If you are **NOT an Australian citizen**:

Do you have tuberculosis? Yes No

Do you have any criminal conviction/s? Yes No

DECLARATION
The information I have given is true, correct and complete. I understand failure to answer any questions may have serious consequences.

YOUR SIGNATURE

Day Month Year

TURN OVER THE CARD
English

PLEASE X AND ANSWER EVERY QUESTION – IF UNSURE, Yes X

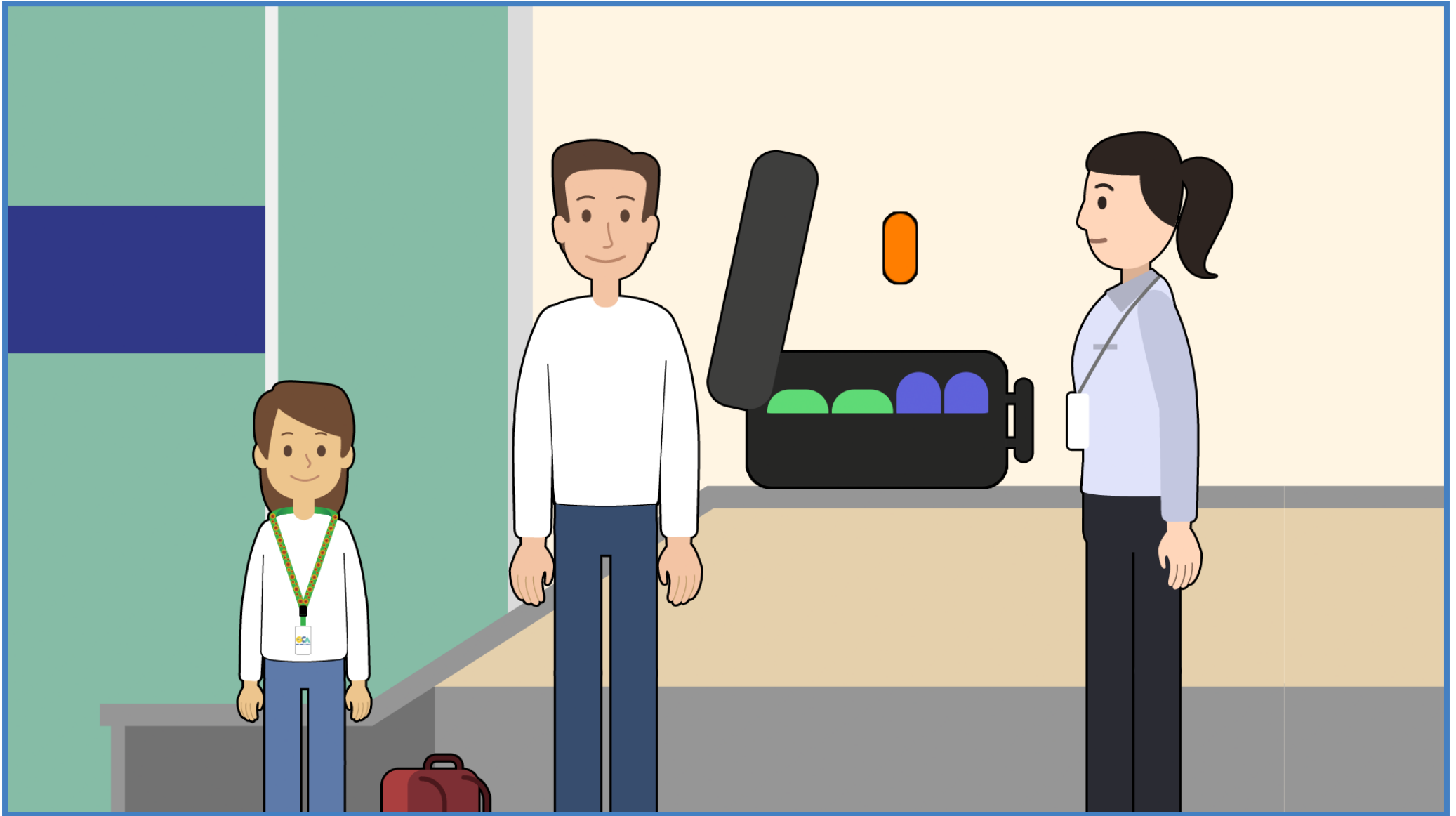
▶ Are you bringing into Australia:

1. Goods that may be prohibited or subject to restrictions, such as medicines, steroids, illegal pornography, firearms, weapons or illicit drugs? Yes No
2. More than 2250mL of alcoholic beverages or 25 cigarettes or 25g of tobacco products? Yes No
3. Goods obtained overseas or purchased duty and/or tax free in Australia with a combined total price of more than AUD\$900, including gifts? Yes No
4. Goods/samples for business/commercial use? Yes No
5. AUD\$10,000 or more in Australian or foreign currency equivalent? Yes No

Note: If a customs or police officer asks, you must report travellers cheques, cheques, money orders or other bearer negotiable instruments of any amount.

6. Meat, poultry, fish, seafood, eggs, dairy, fruit, vegetables? Yes No
7. Grains, seeds, bulbs, straw, nuts, plants, parts of plants, traditional medicines or herbs, wooden articles? Yes No
8. Animals, parts of animals, animal products including equipment, pet food, eggs, biologicals, specimens, birds, fish, insects, shells, bee products? Yes No
9. Soil, items with soil attached or used in freshwater areas e.g. sports/recreational equipment, shoes? Yes No
- ▶ 10. Have you been in contact with farms, farm animals, wilderness areas or freshwater streams/lakes etc in the past 30 days? Yes No
- ▶ 11. Were you in Africa, South/Central America or the Caribbean in the last 6 days? Yes No

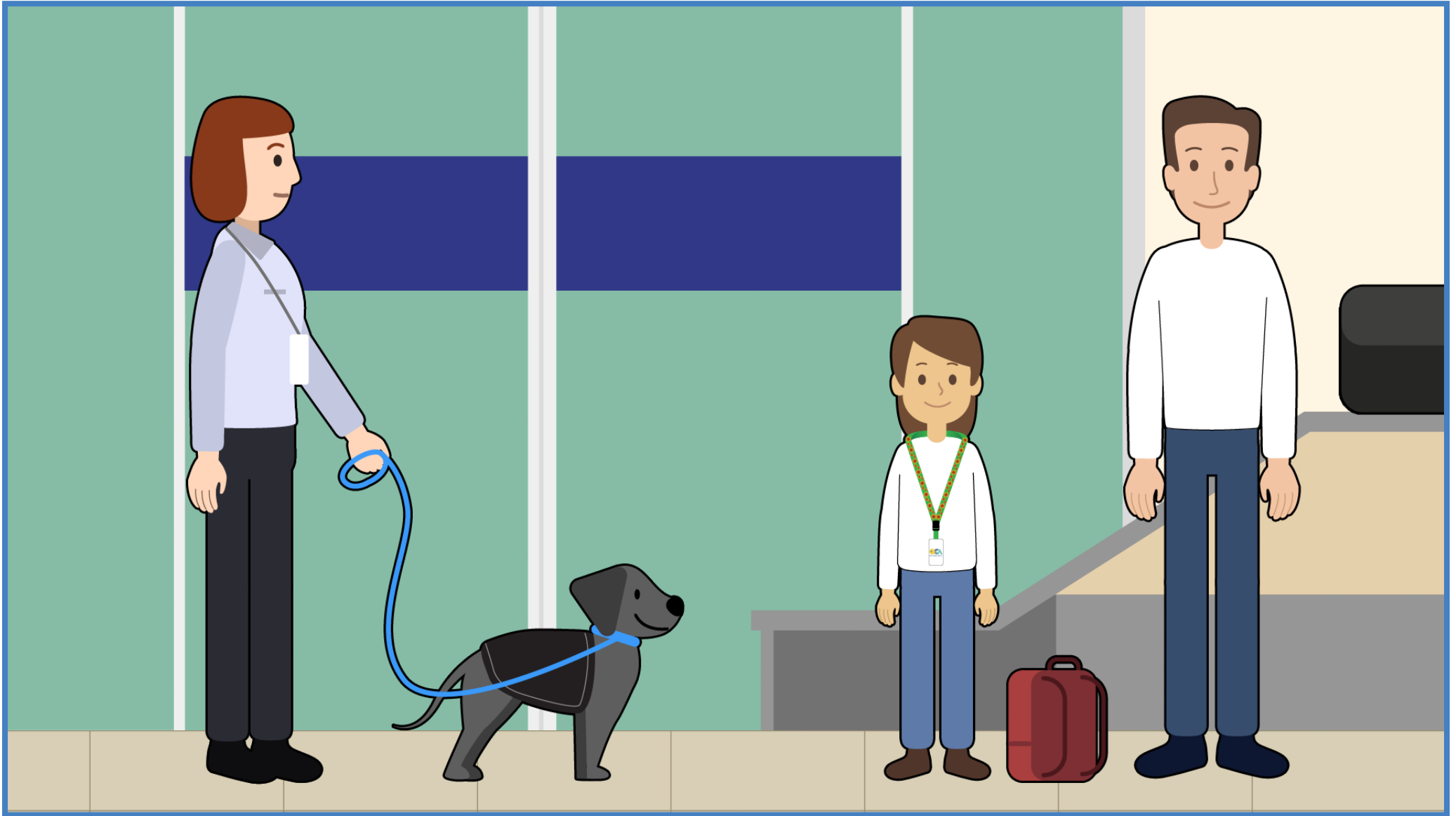
You will need to fill out the customs declaration form. The card lists things that must be declared. If you are carrying any of these items, you must declare them.



Tell the quarantine officer If you have ticked any of the boxes on your declaration form, or if you are not sure if you are allowed to bring items in. Open your bags and show the items.



They will let you know if it is ok for you to keep them. If you are not allowed to keep them, you will have to put these items into bins.



There are dogs working in the airport. Their job is to check for things that are not allowed in Australia. They are happy and friendly, but it is important not to pat them, so they can concentrate and do their job.



You will then walk into the arrivals hall and can now leave the airport.



Remember, if you are ever unsure of what to do, or become overwhelmed at Gold Coast Airport, talk to a help desk, GCA ambassador or airline staff member for assistance.