

Appointment Checklist

Please refer to this list when bringing your pet for an appointment.

Our policies and procedures have changed due to the COVID-19 pandemic.

We are currently only able to allow one adult client into the clinic for their pet's appointment.

Is anyone in my household ill or experiencing a fever or respiratory symptoms?

Please let a staff member know immediately if anyone in your household is experiencing any symptoms or has tested positive for COVID-19. We may ask that someone else bring your pet, or in some instances we may be able to offer a telemedicine option.

Do I have my mask?

We are continuing to require that those who are not fully vaccinated wear a mask during their pet's appointment. Masks are optional for those who are fully vaccinated according to CDC guidelines. Please contact the office if you have any questions or concerns regarding our mask policy.

Do I have my cell phone?

Please make sure to bring your cell phone. We ask that you call when you arrive to check in while our waiting room is closed. Your appointment technician will call you to let you know when the exam room is ready and you can bring your pet(s) in for their appointment.

Do I have a plan for payment?

You may pay using a credit or debit card; cash; or check at the Front Desk. You may also utilize our online payment portal via our website to use your banking account information. If you prefer contactless payment, please let the Front Desk know. We will email your invoice to you, and you can either utilize the online payment portal or call back to use your credit or debit card.