SonicCloud Mac User Manual

Welcome to the user manual for SonicCloud on Mac. Whether you've used SonicCloud on your smartphone before or are using SonicCloud for the first time, this document will cover everything you need to know to get personalized sound on your Apple computer.

Getting started with SonicCloud is easy, and it will not take long to learn the basics. If you need any help or just want to find out more about a particular feature, this guide is for you. The guide will include basics like installing SonicCloud, getting it up and running, and more advanced features like fine tuning and saving profiles.

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Installing SonicCloud

First, download the installer file for SonicCloud personalization from:

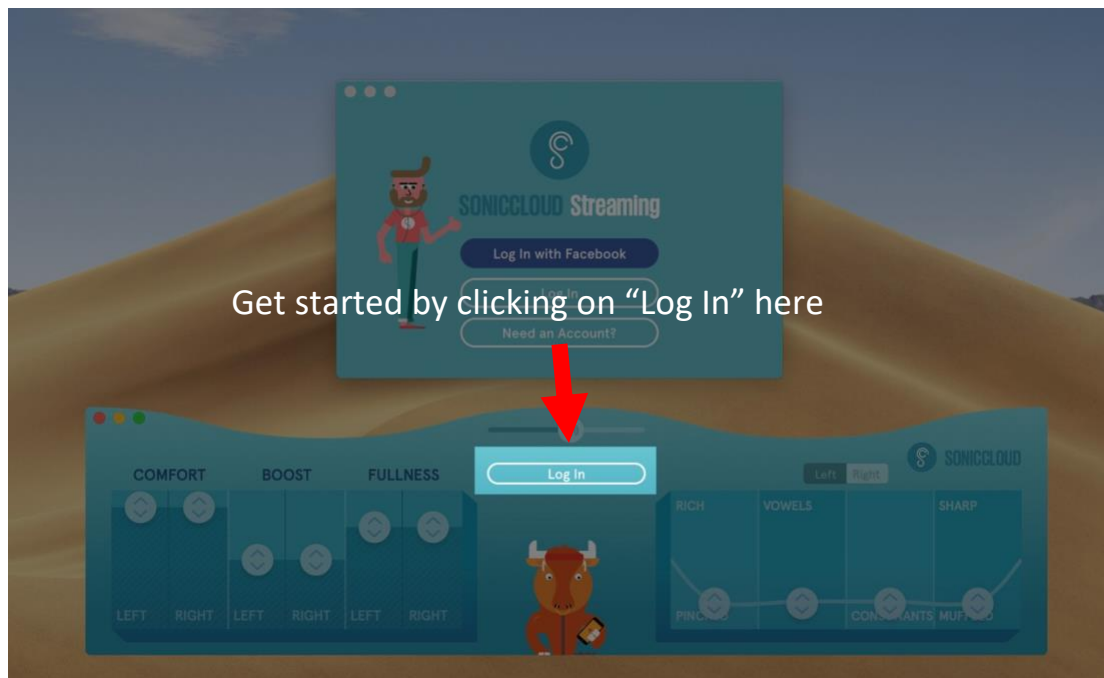**https://www.soniccloud.com/download**

You'll need to scroll down to the bottom of the page to download the SonicCloud for Mac link.
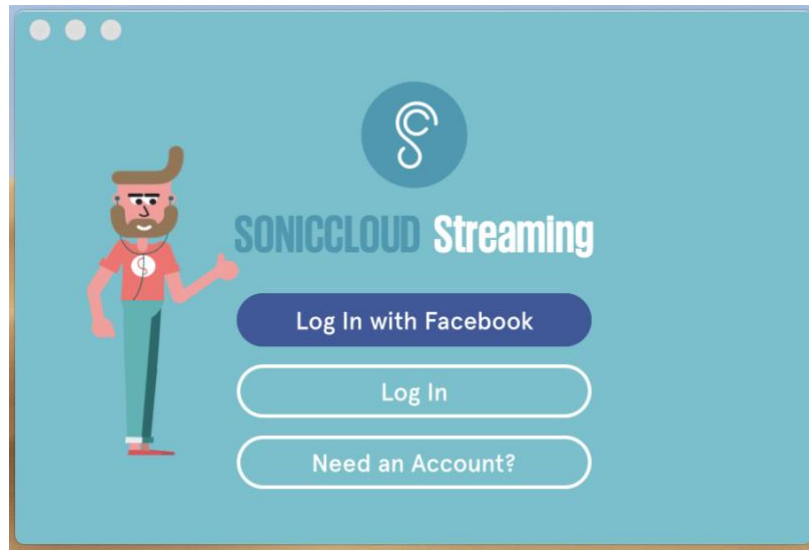
Once you have the file, installation is straightforward. Just double click the installer file you downloaded, and follow the instructions.

Log In to SonicCloud

After installing SonicCloud, the SonicCloud console will pop up in the bottom center of your screen. Then click on the **Log In** button in the middle of the SonicCloud console.

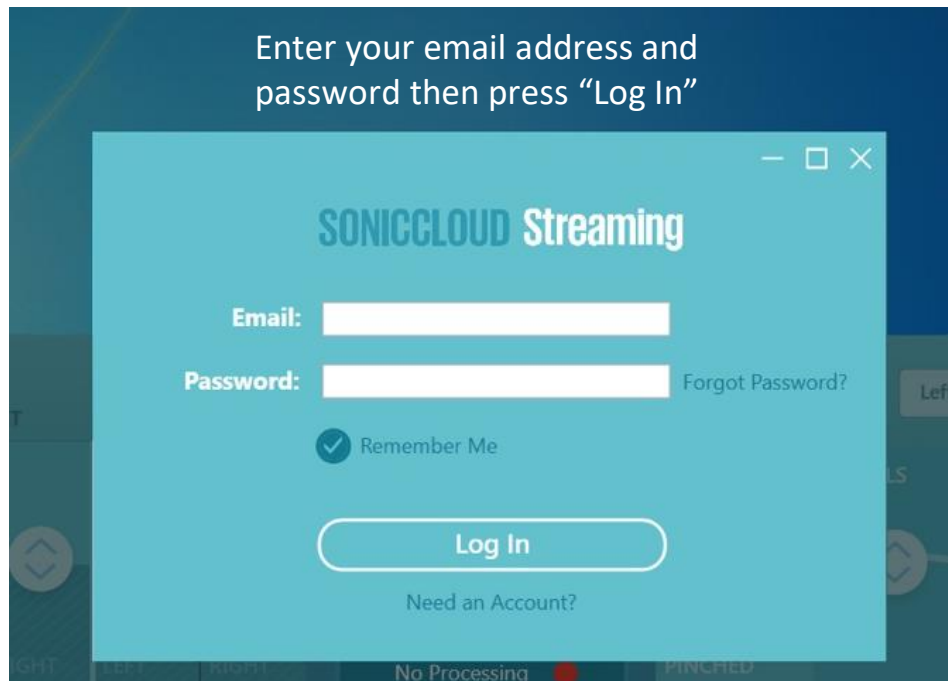You will now see a window that lets you log in to your account.

If you don't have a SonicCloud account

1. Download the SonicCloud app on your smartphone from Google Play Store (Android Phone) or App Store (iPhone)
2. Create a new account
3. Complete the Hearing Assessment
4. Once you've created an account on your smartphone and finished the hearing assessment, you can log in on your MacOS machine.

If you already have a SonicCloud account

If you already have a SonicCloud account, you can log in by selecting "Log In", and entering your email and password.

Enter your email address and password then press "Log In"
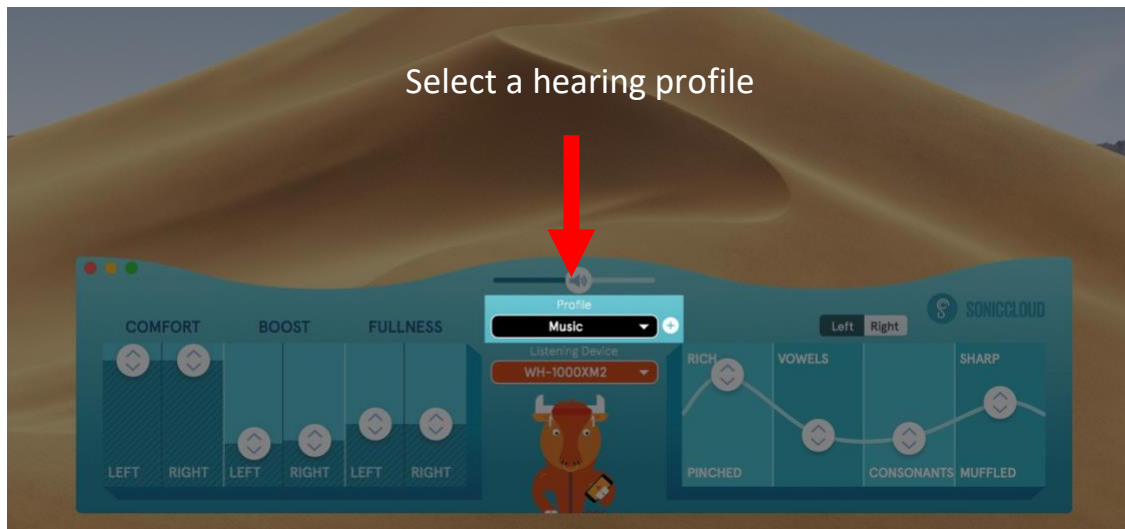
Using SonicCloud

As you can see, you have plenty of controls available to adjust the audio to sound best for your individual hearing.
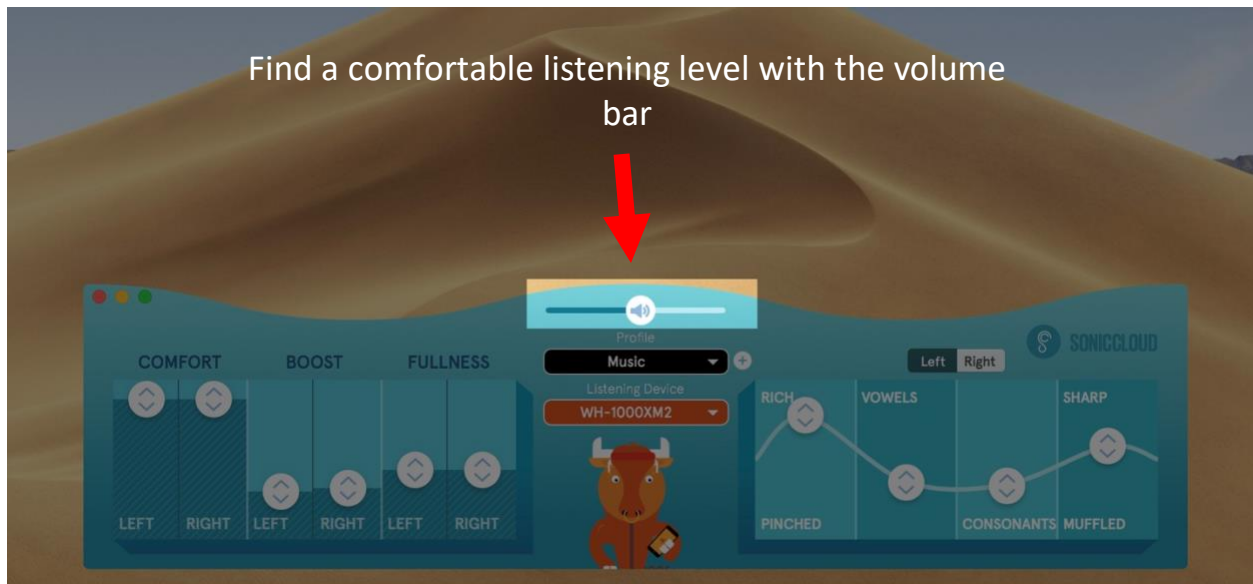

Let's test out SonicCloud with a video clip! Open up this link in a web browser.
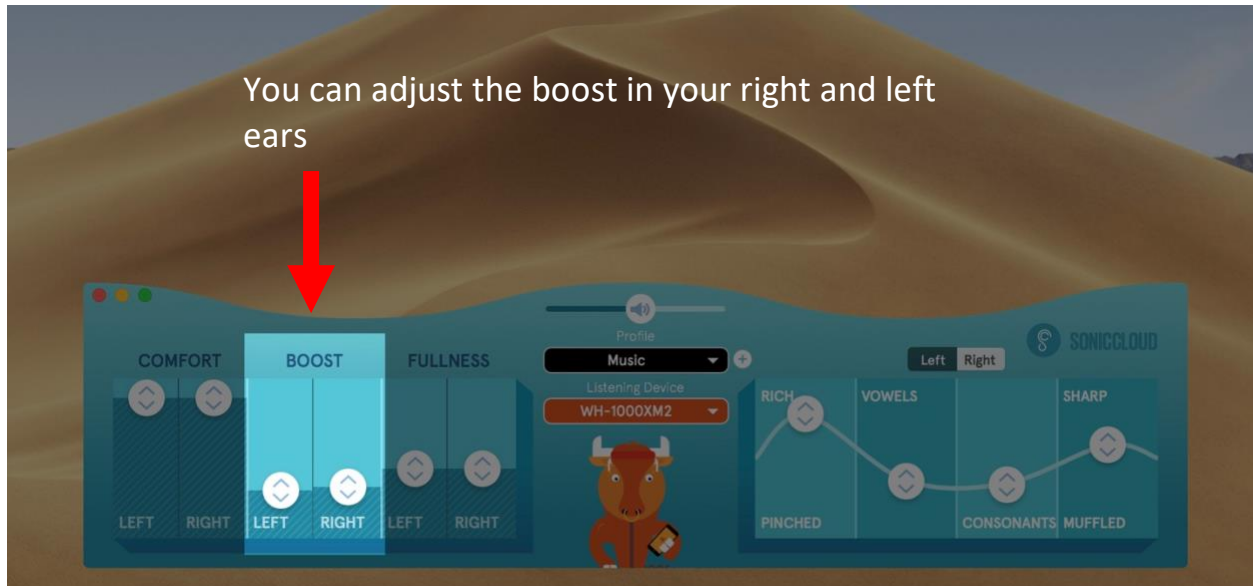
Hearing Profile

Now choose a hearing profile you like by clicking the black menu button in the middle of the console. Hearing profiles sculpt the sound you hear to emphasize different parts of speech and music. If you took the SonicCloud test you will see hearing profiles that are personalized to your hearing. If you're happy with what you hear, you're good to go!

Next, find a comfortable listening level with the volume bar. The volume bar adjusts the computer's listening level.
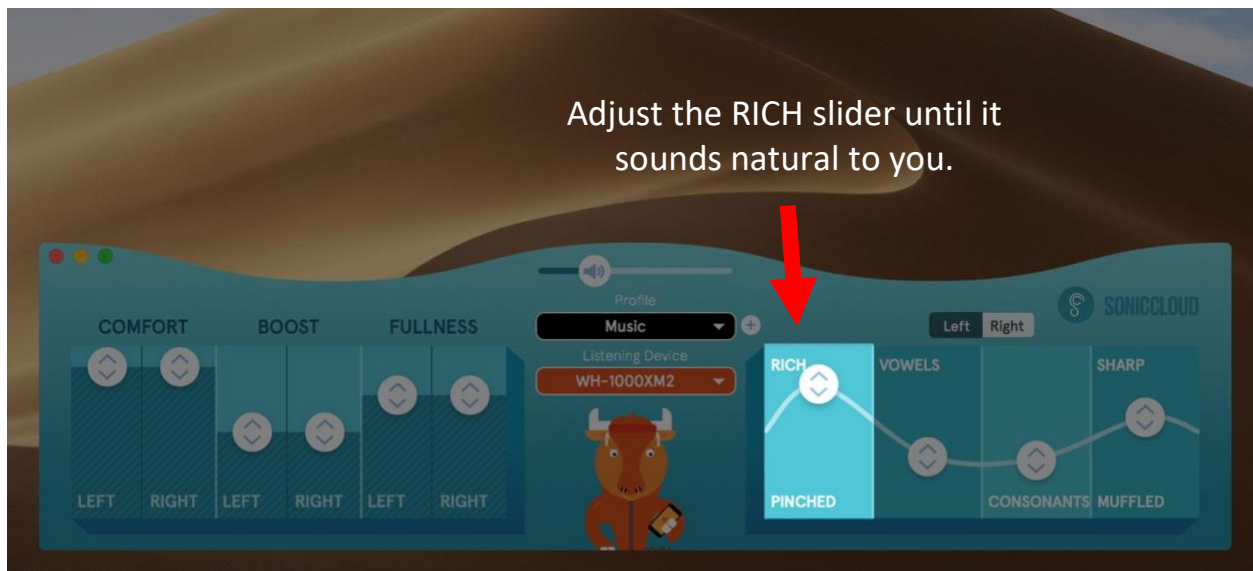
Now that you have a comfortable listening level, you can separately adjust the boost in your left and right ears, depending on what sounds best for you.
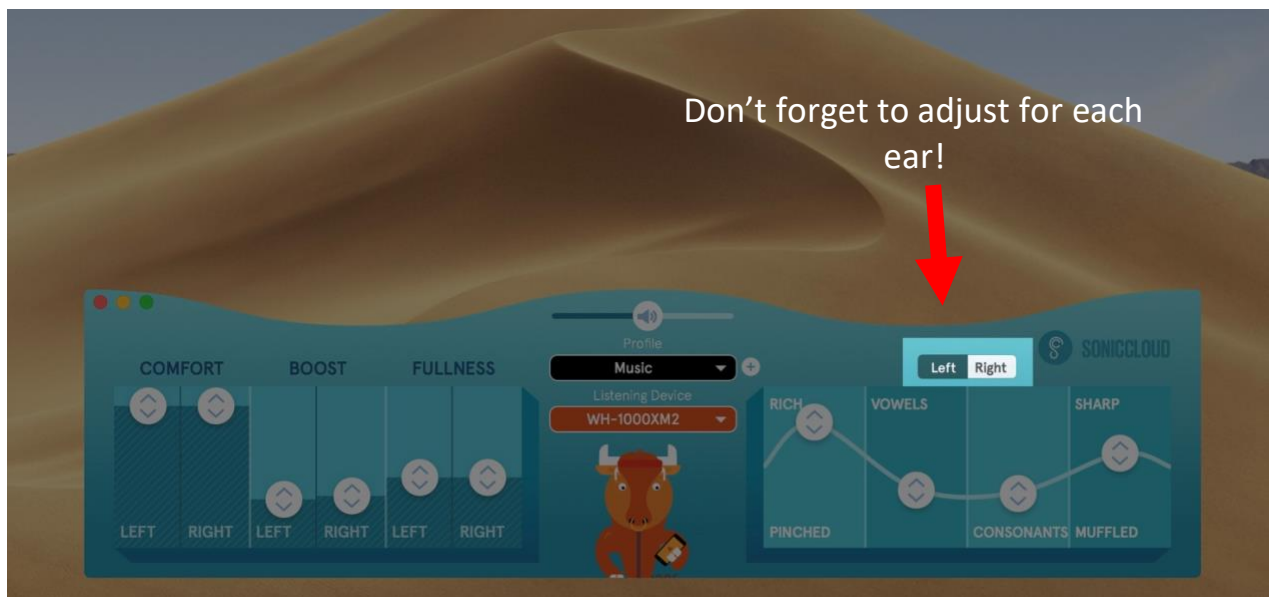

Now adjust the SHARP slider to adjust the clarity and crispness of speech in each ear.
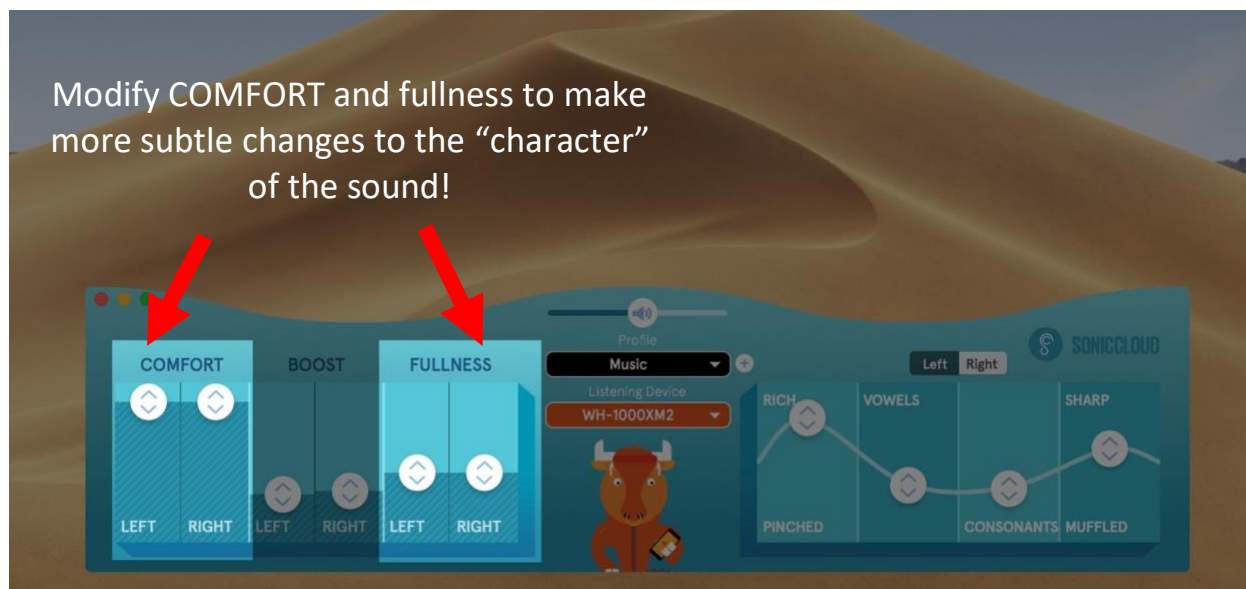
Next, adjust the RICH slider until it sounds natural to you.
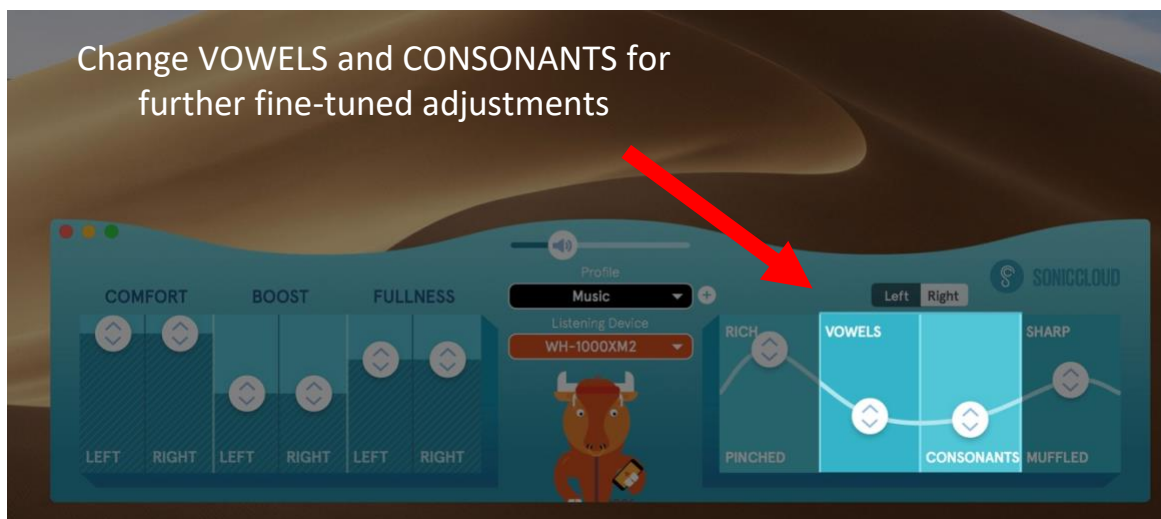
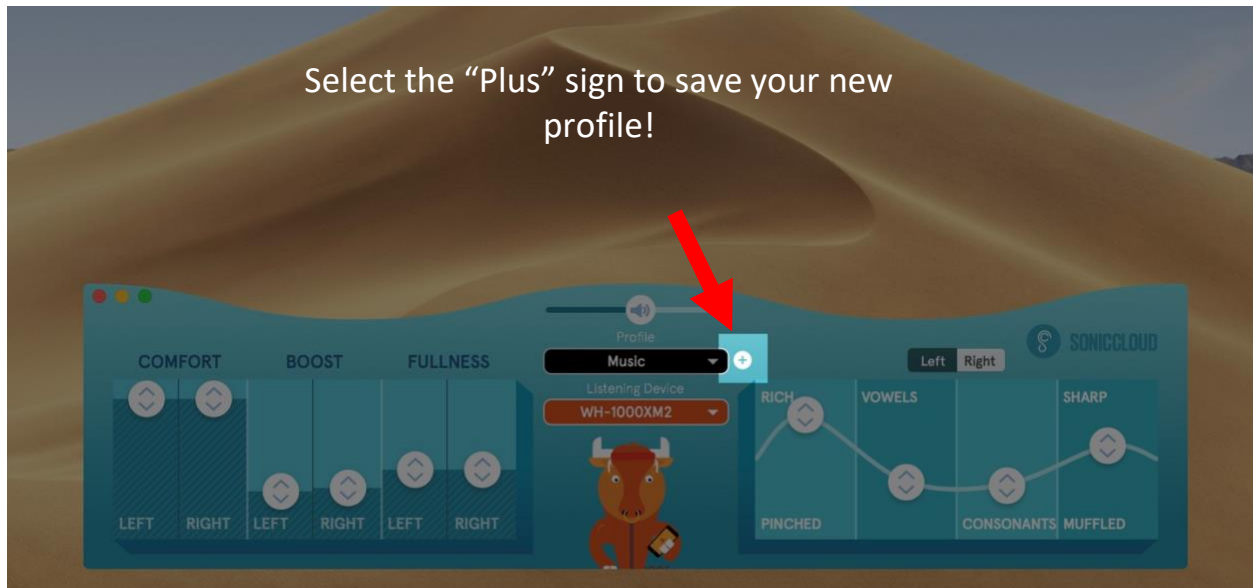

Don't forget to adjust for each ear!

Now, you can modify COMFORT and FULLNESS to make more subtle changes to the "character" of the sound.

You can change vowels and consonants for further fine-tuned adjustments!

Once you make adjustments to a hearing profile you can save them to your account by pressing the "Plus" sign for later use, or even for use on other devices. You can save as many as you want!

Select the "Plus" sign to save your new profile!

Minimum System Requirements

The minimum system requirement to run SonicCloud on your Apple computer are:

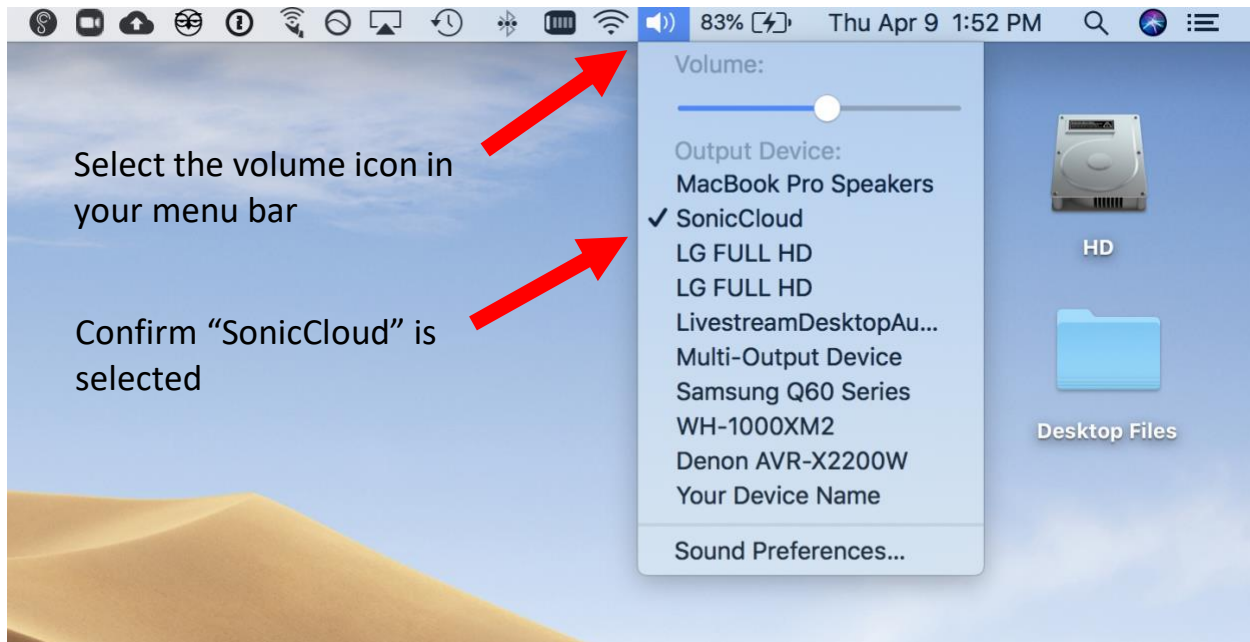- Mac OS 10.11
- 30MB of storage

Contacting Support

Need further help getting started with SonicCloud Streaming? If you ever come across any issues, you can reach us at experts@soniccloud.com.
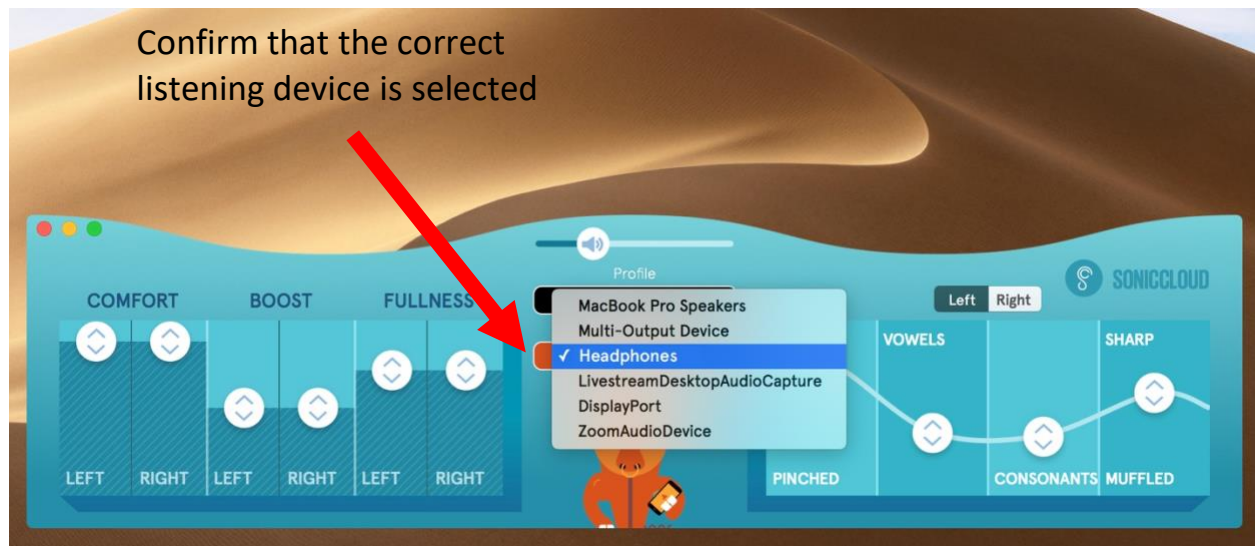
Troubleshooting

If you're having any technical difficulties with SonicCloud, there's a few steps you can take to quickly fix the issue. Feel free to contact SonicCloud support if you'd just like help from a real person!

First, confirm that 'SonicCloud' has been selected as the Output Device:

Also, confirm that the correct listening device has been selected:

Confirm that the correct listening device is selected

Uninstalling SonicCloud

If you'd like to uninstall SonicCloud, you can do so by following this link:

https://www.soniccloud.com/uninstall