

A Message from CT-ENT

We know that this is a challenging and stressful time for everyone as our country navigates the current health crisis. Our CT ENT team is here for you! We will continue to provide quality and personalized care for patients in a safe, clean and relaxing environment. One of our key objectives is to free up hospital emergency rooms to handle COVID-19 related issues. We treat a variety of acute and urgent medical problems such as painful ear infections, sinus infections and vertigo.

To protect our patients and staff, we are taking enhanced measures to deliver effective ENT and wellness services and more to patients. In line with recommendations from the Centers for Disease Control, CT ENT has put in place a variety of enhanced wellness and safety protocols. These steps include enhanced clinical phone triage, modified schedules and updated waiting room protocols, remote telehealth appointments and increased sanitization practices. Stay healthy, safe and take some time to breathe!

Enhanced Clinical Phone Triage

We encourage patients to call the CT ENT office for any health symptoms or issues they might be experiencing. Our providers will guide each patient on the best course of action, whether that be an actual visit, a remote telehealth appointment or alternate referral.

Telehealth Option

CT ENT is pleased to now offer a premiere telehealth service. This option allows a patient to consult with one of our expert medical providers remotely via video appointment. Meet with Dr. Weiss, Dr. Leonard, and Dr. Waters remotely to discuss anything from sinus and hearing issues to allergies and more! If you'd like a telehealth medical consult, please call our front office staff to set up an appointment. Please provide your insurance information to the front office staff when you set up your consult.

Modified Schedule & Updated Waiting Room Protocol

Patients should feel at ease visiting our offices. Our new protocols encourage social distancing to keep our community healthy. In addition to waiting room modifications, we are limiting the number of patients in the office at one time. Patients are encouraged to check in for an appointment from their parked car via phone. Then, a member of the CT ENT front office staff will call or text you when it is time for your appointment.

Increased Sanitization Efforts & Appropriate Personal Protective Gear For Staff

In addition to our standard and effective cleaning and disinfecting practices, we have hired a company that specializes in sanitization. Throughout the day, all surfaces in the waiting room, exam rooms, front desk area, and bathroom are sanitized using a Germicidal cleaner and method approved by the Centers for Disease Control. In addition, all staff members are wearing appropriate personal protective equipment.