

Service Letter

From Axnes Aviation AS

Service Letter AX-POE-MOER-0417

Issue F
dated to 21-05-2021

Issued by:
Axnes AS
Terje Løvåsvei 1,
N-4879 Grimstad
Norway

Purpose and Reason

The purpose of this Service Letter is to inform users of the Polycon Communication system of recommended maintenance schedule to improve system reliability. Polycon systems are often used under extreme conditions, and maintenance is required in order to best sustain compliance with the environmental specifications and provide reliable operation over its lifetime. It is suggested that the operator include the items mentioned under in their approved maintenance programme and supplement the approved technical data for the subject aircraft as necessary

Affected Equipment

Polycon Communication System

Affected Units

All Polycon MP20-series Transceivers and 004RLI-series Base stations

Description of work

Recommended Maintenance Schedule

The following table specifies the recommended supplementary maintenance programme associated with the Polycon equipment:

Maintenance Schedule	Transceiver MP20		Base Station 004RLI	Charger MS
	Every 2 Years	Every 4 Years	Condition Monitoring (CM) by Operator – repair / service as required only	Condition Monitoring (CM) by Operator – repair / service as required only
Inspection	✓	✓	-	-
Function Test	✓	✓	-	-
Cleaning	✓	✓	-	-
Battery Check	✓	✓	-	-
Battery replacement	-	✓	-	-
Replacing Seals	✓	✓	-	-
Final Testing	✓	✓	-	-



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Restrictive Conditions

The maintenance should be carried out by Axnes AS or an authorised Polycon Service Partner.

Procedure

Prior to sending equipment for maintenance, a request for scheduled maintenance service using the Polycon Service & Repair Request Form and shipping instructions must be sent to Axnes AS or the service partner. The service will be carried out by and in the facilities of Axnes AS, or at the companies and addresses listed under 'support' on our WEB pages.

Please use the following shipping address:

Axnes AS
Service Department
Terje Løvåsvei 1,
N-4879 Grimstad
Norway
Phone: +47 370 40 800
Fax: +47 370 40 799
E-Mail: service@axnes.com

The serviced units will be released and returned with an EASA Form 1, Certificate of Conformity, Repair Report, and a Pro Forma Invoice for customs purposes.

Turn around time for the service when agreed prior to shipping it to Axnes or its service partners will not exceed 10 working days.

Please clearly mark all shipping paperwork as "unserviceable items being returned for repair" or similar.

Polycon Service and Repair Request Form can be found on our WEB pages:

<https://www.axnes.com/support>

Costs

Axnes AS or your Polycon Service Partner will provide maintenance program pricing on request.

