Coronavirus Disease 2019 is a new disease that causes respiratory illness in people and can spread from person to person.

- Care providers are responsible under Oregon Administrative Rules to report any outbreak of disease to local public health authorities and to the Department of Human Services (DHS).

- DHS is the regulatory agency over licensed long-term care settings and residential facility settings and is working closely with the Oregon Health Authority’s Public Health Division.

- OLTCO has been in close contact with DHS leadership throughout this event and we ask that you please follow all public health and CDC guidance.

- The most recent DHS guidance states that “Friends or family who are essential for the individual’s emotional well-being and care,” Are allowed to visit – no more than two at a time - but they will be required to follow the facility’s protocols and follow all public health guidance. Please read the DHS guidance thoroughly (link above).

- Certified Ombudsman Volunteers may not visit facilities in person at this time. Please continue to do Ombudsman work via phone.

- Please visit the Oregon Public Health website for additional information about coronavirus, how to keep yourself healthy and safe, as well as data about the virus: www.healthoregon.org/coronavirus

- You may also call 211 or the Aging and Disability Resource Connection (ADRC) at 855-673-2372 to seek additional information or assistance.

- This is an evolving situation and we will provide updates as we receive more information.

3/11/20