



OUR POLICY ON CANCELLATIONS & FAILURE TO ARRIVE

Here at Opulent Dental we make every effort to be on time for our patients, and ask that you extend the same courtesy to us. If you cannot attend an appointment, you will need us to provide at least 24 hours' notice. This courtesy, on your part will make it possible for us to give your appointment to another patient. We understand that situations may arise that would make it impossible for you to give 24 hours' notice. Each incident will be given consideration based upon your appointment history. Missed or broken appointments without notice, will be charged to your account.

The broken appointment fee is \$55.00.

Opulent Dental reserves the right to request patients who;

- Continually cancel appointments at short notice
- Fail to attend
- Arrive late
- Or are simply rude to source another service provider

We exist to personally care for our patients and keeping to schedule is the only way we can continue to offer our quality service to all our patients.