



Plattco Field Service Program

EXPERTS ON INDUSTRIAL VALVE REPAIR

Plattco experts can work on your industrial valves at unmatched labor rates and no hidden costs, enabling you to be confident that the work is done better, faster and cheaper. Only parts recommended by experts are used and provided at a discounted price, you don't spend anything extra on inventory while having exactly what is needed when it's needed. Plattco's experts' advice is provided on how to prioritize repairs based on your limited resources, leaving you in control of what work is actually performed.

Our Field Service program is the perfect option for customers with limited manpower, inexperienced staff, and corporate inventory reduction programs.

Since we do not use storefronts or distributors, there is no other contractor or service provider that has access to our replacement parts.

We understand some of the challenges our customers encounter when maintaining or repairing Plattco valves. Deferring needed repairs when you don't stock the right parts, using limited manpower for unscheduled or unplanned maintenance, or relying on varying degrees of experience, can lead to unintended consequences and create disruptions in planned maintenance.

When our customers are forced to make tough decisions they lose peace of mind and the most critical parts of their business are compromised. This is where Plattco's Factory Certified Technicians come in!



HIGHLIGHTS

- Plant authorizes the use of all parts prior to installation and parts used receive a 10% discount
- No re-stocking fee on unused parts
- All Technicians are Factory Certified
- “No surprise” flat daily rates
 - \$80/hour
 - \$150/day flat rate for all travel and per diems
- Safety Qualifications completed (ISN, BROWZ, PICS)
- One year warranty on workmanship
- Inspection & discovery report provided
- Class-room and hands-on training available and fully customizable based on plant’s needs.
- Customer site may elect an employee to work with our technician to improve his/her skill set.
- Summary report of work completed and work identified for future jobs
- Compliant with all safety standards (OHS/MSHA/ PLANT) as part of the Plattco Safety Program

40+ POINT VALVE INSPECTION

Our field service team also offers our infield 40+ point inspections and recommendations for maintenance planning. Much like an air conditioner running with an open window, when a Plattco valve’s airlock isn’t maintained, efficiency is lost and there are direct and indirect costs associated with these inadequacies. Plattco’s factory trained, certified technicians are skilled in analyzing Plattco valves using our custom 40+ point inspection to identify maintenance priorities. They create an execution plan detailing what work needs to be completed, what needs to be refurbished or upgraded to the newest technology.

A standard Plattco valve cycles 6 times per minute, which equates to over 3,000,000 times per year! Plattco’s certified field technicians use the 40+ Point Valve Inspection as well as their knowledge, training, and experience to help our customers plan and budget any preventative maintenance or repairs that need to be done