



## Returns Form

If you wish to return or exchange an item, please complete this form and enclose it with your package.

### Your Details

Order No:	Address:
Name:	
Tel:	
Email:	Postcode:

### What are you sending back to us?

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### Reason for return?

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Would you like us to:    Refund     Exchange  ?

We will refund by the same means that you originally used.

### What would you like in exchange?

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### What if you picked a replacement that costs more?

You can pay the balance by

- Card over the phone.
  - What is the best time to call you? **AM / PM / Evening**
  - **Phone no:**
- Bank transfer to Acc no 15533029; Sort Code 09-01-29, using your order number and surname as the reference

If your item came in a thin (25mm) box, please make sure the lid is flat, or it will be charged at small parcel (rather than large letter) rate. Please make sure correct postage is paid – oversized/overweight items will be retained by Royal Mail and returned to sender.

Return address:

Dragon Leads  
29 Broadlands Road  
Hickling  
Norwich  
NR12 0YG