

## Do you or does someone living at your premises have a medical condition that is supported by electrical equipment?

If so you could be eligible for the Metered Energy Life Support Program.

### Types of eligible life support equipment

- Oxygen concentrator
- Intermittent peritoneal dialysis machine
- Kidney dialysis machine
- Chronic positive airways pressure respirator
- Crigler najjar syndrome phototherapy equipment
- Ventilator for life support
- Any other equipment a registered medical practitioner certifies is required for a person residing at the customer's premises for life support.

If you are not sure whether a medical condition might qualify for our Life Support Program, please ask your doctor or health care provider.

### How to apply

- ① Confirm with your medical practitioner that you or the person/s living at your premises has a medical condition that requires access to a special electrically powered life support equipment.
- ② Fill in the Metered Energy Life Support Application Form.
- ③ Have a medical practitioner fill in and sign the Medical condition confirmation section of the form.
- ④ Post the completed form back to:  
  
Metered Energy Pty Ltd  
PO Box 192  
Bulimba QLD 4171  
or email the form to [contact@meteredenergy.com.au](mailto:contact@meteredenergy.com.au)
- ⑤ Metered Energy will also advise Energex of your life support information also.

### > Are you eligible to join?

#### You are eligible if you:

Have a medical condition that requires access to special electrically powered life support equipment **and/or**

Have a person/s living at your premises that has a medical condition that requires access to special electrically powered life support equipment.

### Important Information

By completing the application form you accept that Metered Energy and Energex will share the relevant information about you and your supply address.

You are also required to advise if the person whom required the Life Support vacates or no longer requires the service.

Life support supply is subject to outages due to storms, accidents or other circumstances beyond Energex and Metered Energy's control.