



GREENFOOT

WINDOWS & DOORS

Your *Worry-Free* Warranty Guide



WHEN IT COMES
TO WARRANTY,
we don't think in years...
WE THINK IN LIFETIMES.

*Your energy efficient
windows & doors solution*

EXPERIENCE THE GREENFOOT APPROACH!

GREENFOOT IS PROUD TO OFFER INDUSTRY LEADING WINDOWS AND DOORS

Our extensive line of quality products are engineered to stand-up to our harsh coastal climate, ensuring long-term performance and satisfaction.

Feel confident in your GREENFOOT Windows & Doors purchase. We offer the following Worry-free Lifetime Warranty coverage to the original purchaser:

WINDOWS	vinyl	hardware	glass
VINTAGE COLLECTION	LIFETIME	LIFETIME	LIFETIME
PREMIUM COLLECTION	LIFETIME	LIFETIME	LIFETIME
PRESTIGE COLLECTION	LIFETIME	LIFETIME	LIFETIME
SILVER LINE / NORTHVISION	LIFETIME	5 YEARS	5 YEARS
DOORS	frame	slab	glass
DURA-PLUS / PRESTIGE	LIFETIME	5 YEARS	5 YEARS
PATIO DOORS	LIFETIME	-	5 YEARS

In addition to our full lifetime parts warranty, GREENFOOT also offers you a full One-Year Factory Workmanship Warranty which covers general workmanship and any components not addressed by our lifetime warranty.

Vinyl • Warranted against blistering, peeling, pitting, flaking, or corroding of any vinyl components.

Hardware • Warranted to remain in operational condition.

Glass • Warranted against a visual obstruction due to a seal failure (moisture formation between the glass).

Our Worry-free Lifetime Warranty is among the best in the industry, however there are certain limitations and conditions:

- If any component on our GREENFOOT windows or entrance systems are found to be defective by GREENFOOT during the warranty coverage period, we will repair or provide a suitable replacement. In the event of product replacement, under the terms of this warranty, the warranty of that product will remain in effect for the balance of the warranty period from the original purchase date.
- GREENFOOT reserves the right to discontinue production of any model of window or door presently manufactured or to make changes to such models. Likewise, we reserve the right to replace defective products with similar or alike ones, and to change the specification or design. This is the only obligation assumed by GREENFOOT under this warranty. The extent of this warranty is limited to the replacement of defective parts only and is limited to the original purchaser.
- This warranty applies only to homeowners who are the original purchaser of the products. This coverage is for personal, residential use only and does not apply to commercial properties or applications.
- GREENFOOT will not be liable for instances such as misuse, neglect or improper handling or storage, and settlement of structural building defects that lead to product failure or damage.
- Warranty will also be null and void in the event of impact of foreign objects, fire, earthquake, flood, hurricanes or any other acts of God.
- Manufacturer's printed installation instructions must be adhered to as improper use, application or installation of product(s) will void this warranty.
- GREENFOOT will not be held liable for any discoloration or other damage caused by exposure to harmful chemicals. Vinyl surface chalking or fading may result from sunlight or air pollutant exposure and is not covered under this warranty.
- This warranty does not cover condensation problems caused by high humidity factors in the house or improper ventilation.
- Any aftermarket products (window glass films, shutters, mini blinds) may void the warranty of the component.
- Any window or entrance system which has been modified, repaired or tampered with by any person other than an authorized GREENFOOT representative will void warranty.
- In no event shall we be liable for consequential or incidental damages of any kind, including damage to persons, the building or its contents, resulting from GREENFOOT product defects.
- Glass breakage of any kind is not covered under this warranty.
- Screens, door sweeps, door thresholds and rusty screws are not covered under this warranty.

Warranty Claims

To better serve you with your GREENFOOT warranty claim, please send a detailed email to sales@greenfootenergy.ca with information regarding your service request.

You can also call **1-844-213-2471** to request a service ticket.

A warranty coordinator will be in touch with you to rectify any service related items.



CARE & MAINTENANCE GUIDE

With proper care, your purchase can last a lifetime.

VINYL

To clean the vinyl portion of your window or doors, use a mild non-abrasive detergent solution with a damp cloth. Occasionally, there will be a stubborn mark on the vinyl. In such cases, cleaners like *VIM* or *Fantastic* are recommended.

GLASS

The glass can be cleaned with any commercial window cleaner, or vinegar and water or ammonia and water.

HARDWARE

To ensure smooth performance of your windows and doors, spray clear silicone lubricant to all operating hardware annually.

GLASS CONDENSATION

If moisture appears on the inside glass of your new windows, do not be alarmed. This suggests that your windows are more energy efficient. Your old windows most likely leaked this moisture laden and warm air.

Your new vinyl windows will make your home more energy efficient, thereby trapping the moisture and more importantly the heat that formerly was leaking to the outside. The humidity which formerly escaped along with expensive heated air will now be contained in your home.

If you notice moisture on your windows during colder months, you may require added mechanical ventilation. Greenfoot offers Heat Recovery Ventilation solutions for your home which will ensure healthy air quality and reduce any moisture issues you might be experiencing.



WARNING: Insect screens are intended to provide reasonable insect control and are not intended to provide security or provide for the retention of objects or persons within the interior. Please keep children away from and all open windows.

This warranty, as issued exclusively by GREENFOOT Windows & Doors, is solely offered to the benefit of the original product(s) purchaser. All warranties are subject to the conditions, exclusions, disclaimers and limitations that are set out in this document.

This warranty was valid at time of printing but is subject to change without notice. Revised 10/2017.



GREENFOOT
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greenfootenergy • ca  1 • 844 • 213 • 2471