Five Benefits of Making Transit Stops into Places:

1. Multi-Use Destinations — The creation of new community destinations that foster commerce, social gathering, community, and a sense of place, and make station areas more desirable as places to live, work, learn, and play.

2. Health and Sustainability — Reduced need for short trips to access daily destinations, and reduced dependence on automobiles.

3. Smart Growth — Reintegration of public transit systems as backbones of the built environment, with stations serving as anchors for new and existing local businesses and institutions.

4. Service Improvement — Increased ridership by direct improvement to the overall experience prior to boarding and upon arrival. Transit investments and assets are leveraged to achieve community benefits such as parks, affordable housing, and jobs.

5. Civic Engagement — Communities that are engaged and invested in a vision for neighborhood progress.

BEFORE

Perhaps you’re used to seeing this...

Most transit stops are merely a portal to another place, a space where one waits for their journey to begin.
We can expect more from our transit stops. From bus stops to metro stops to other modes in between, our transit stops can be much more than mere portals to other, better places. They can be places in their own right where our daily lives naturally happen and where our communities connect.

**Five Fundamentals — Transit Stops go from Portals to Places when ...**

1. They provide essential amenities, both for comfort and safety;
2. They encourage routine and spontaneous activities and cluster key destinations within a short walking distance;
3. They boost access for all users;
4. They incorporate placemaking that comes from true community ownership, and
5. They support access, amenities, activities, and destinations through programming and management.

**Amenity Ideas***

- Informational signage (static and real-time)
- Seating
- Fare payment options
- Shade and shelter
- Waste and recycling bins
- Wayfinding
- Multimodal accommodations
- Safe pedestrian crossings
- Sidewalks
- Adequate lighting
- Accessibility features
- Public art
- Plants and trees

**Activity and Destination Ideas***

- Areas to stand for chatting with a friend
- Outdoor seating for enjoying a moment of rest
- A grocery store or market for picking up tonight’s dinner ingredients
- A bank or ATM for managing your money
- Grab-and-go shops for picking up quick bites and conveniences
- A daycare or school for young people to learn
- An office complex for adults to work
- A post office or post box for sending mail to loved ones
- A pharmacy or healthcare clinic for keeping us healthy + thriving
- Restaurants and cafés for eating meals and getting together
- Flexible areas for play and spontaneous gatherings, activities, and events
- Community institutions, like libraries and recreation centers, for personal and communal enjoyment
- ... or any other fun and useful destinations and activities that make sense for your local transit stop!

* These are just a few examples. Work with your community to decide on the right amenities, activities, and destinations for your station.