Notice of Nondiscrimination

Discrimination is Against the Law

Hood Memorial Hospital and Amite Rural Health Clinic comply with applicable Federal civil rights laws and does not discriminate since race, color, national origin, age, disability, gender identity, or sex. Hood Memorial Hospital and Amite Rural Health Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, gender identity, or sex.

Hood Memorial Hospital and Amite Rural Health Clinic

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpretation services
 - Written information in other formats (large print, audio, accessible, electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as
 - Qualified Interpreters
 - Information written in other languages

If you need these services, ask for the Charge Nurse or House Supervisor.

If you believe that Hood Memorial Hospital or Amite Rural Health Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender identity, or sex, you can file a grievance with:

Mail:

Quality Management Director, Section 504/1557 Coordinator

Hood Memorial Hospital

Attn: Quality Management Department

301 Walnut Street

Amite, Louisiana 70422

Telephone: (985) 284-2421

State TTY number: 7-1-1

Fax: (985) 748-8144

Email: feedback@hoodmemorial.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>U.S. Department of Health & Human Services - Office for Civil Rights (hhs.gov)</u>