

HOOD MEMORIAL HOSPITAL

Hood Memorial Hospital 301 Walnut Street Amite, LA 70422 Title: Charity Program

Business Office Policy and Procedure Financial Assistance Program

PLAIN LANGUAGE SUMMARY

Hood Memorial Hospital provides financial assistance to individuals who are unable to pay their hospital bills. This is completed through the Hood Memorial Hospital Charity Care Program.

ELIGIBILITY: Individuals are eligible if they do not have medical insurance coverage but are unable to pay their hospital bill, or individuals that do have medical insurance but are unable to pay remaining amounts related to co-pays, deductibles, coinsurance, and/or noncovered services. The discounted charge or amount of financial assistance is determined by federal poverty guidelines and is based on an individuals' income and family size.

A patient may apply for financial assistance by requesting and completing Hood Memorial's financial assistance application and returning the completed form to the Outpatient Registration Department.

Individuals can get free copies of the financial assistance policy and/or application form by:

- A. Downloading the forms from the hospital's website located at www.hoodmemorial.com
- B. Visiting the Outpatient Registration Department located inside the Hospital at 301 Walnut St., Amite, LA 70422
- C. Contacting the Outpatient Registration Department at (985) 748-9485 and requesting a copy of the financial assistance policy and application form to be mailed to the patient's address

INSTRUCTIONS: Individuals may apply for financial assistance in person, over the phone, or by completing and returning the financial assistance application. The location and contact information to assist you with the financial assistance process is:

Hood Memorial Hospital Outpatient Registration Department 301 Walnut Street, Amite, Louisiana 70422 Phone 985-748-9485

Note: Hood Memorial Hospital cannot and will not charge a Financial Assistant Program eligible individual more than the amounts generally billed for emergency or other medically necessary care.