

Mobile Banking Security Tips

- The best way to sign up for Mobile Banking is through a secure sign-up feature on your bank's website, or via a mobile app on your cell phone downloaded straight from your bank. Never sign up through an unsolicited phone call or email as we do not offer this type of service.
- Secure your mobile phone in a secure location. Use the lock function on your phone when it is not in use.
- Set the phone to require a password to power on the handset or awake it from sleep mode.
- Frequently delete text messages from your financial institution.
- Never disclose via text message any personal or financial information.
- Be aware of your surroundings. Don't type any sensitive information if others around you can see.
- Download the updates for your phone and mobile apps.
- If you lose your mobile phone, notify Heritage Bank immediately.
- If you change your mobile phone number or e-mail address, remove the ID information from your mobile banking profile in Online Banking.



Heritage Bank
Big Bank Smarts, *Small Town Hearts*

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