

# Re-opening Natural Roots by Jey

Please be assured that Natural Roots by Jey (NRBJ) is taking your health and safety and ours very seriously as we reopen the salon. There are new safety precautions and sanitation measures that NRBJ is implementing. Below is an overview of what you can expect when you return to NRBJ for your appointment. For now, to maintain social distance, NRBJ will only offer appointments Sunday thru Tuesday. Unfortunately, NRBJ will not be able to service **high-risk clients** at this time. Please read recommendations from the CDC [here](#).

## BEFORE YOUR APPOINTMENT

- NRBJ clients are required to wear a mask while inside the salon.
- Eye protection will be provided for additional safety precautions.
- Please arrive on-time for your appointment. If you arrive early, please wait in your car.
- Please come to your appointment alone (no extra guests, children, or parents). Please have your guests wait in the car.

Leaving your home, remember the 3W's recommended by NCDHHS:

- 1) **W**ear a cloth face covering if you will be with other people.
- 2) **W**ait 6 feet apart. Avoid close contact.
- 3) **W**ash your hands often with soap and water for at least 20 seconds or use hand sanitizer.

## WHEN YOU ARRIVE TO THE SALON

Please wait in your vehicle until your appointment time.

- You will have your temperature taken using a no-touch digital thermometer and will need to sign a liability waiver prior to your service with NRBJ. You can read the waiver in advance and print the signature form on the last page. Bring the signature page with so that it can be kept on file.
- To minimize traffic within the salon, the lobby area is currently closed to NRBJ clients.
- We will practice social distancing of 6 feet in the salon whenever possible. Obviously this will be hard to do while receiving service, however, your stylist will wear a mask and possibly a face shield or eye protection.

## DURING YOUR APPOINTMENT

- All stylists and clients are required to wear a mask while in the salon and to wash/sanitize hands before and after your appointment.
- NRBJ is following strict sanitation and disinfecting procedures all day long. These procedures include but are not limited to frequent hand washing, disinfecting chairs, styling stations and tools, disinfecting door handles and knobs, restrooms, and all high touch areas. Capes will be laundered daily.
- Please keep all personal items in your vehicle and disinfect your phone with a wipe if you have it out.

- Hugging, handshaking, and anything other than the required contact needed to provide your service will be avoided at this time.
- If you have an underlying health condition we ask that you wait at least 14 days to return to the salon. In addition, if you have been ill or around someone who has been ill, please wait 14 days to reschedule your appointment.
- **Clients should not come to the salon if** they are experiencing symptoms of COVID-19 as currently described by the CDC updated 5/8/2020:
  1. Cough
  2. Shortness of breath or difficulty breathing
  3. Fever
  4. Chills
  5. Muscle pain
  6. Sore throat
  7. New loss of taste or smell
- If you begin to experience these symptoms while at the salon, you will be asked to leave.

Thank you so very much for your kindness and support during this difficult time. We look forward to seeing you at Natural Roots by Jey soon!

# Signature Page

Please review the following and sign below. Bring your signature page with you to your appointment. If you would like to submit it electronically, you can do so [here](#).

Symptoms of COVID-19 include:

- Fever
- Fatigue
- Dry cough
- Difficulty breathing

I, \_\_\_\_\_ have read and understand Natural Roots by Jey’s COVID-19 salon policies. I agree to the following:

- I understand the above symptoms and affirm that I, as well as all household members, do not currently have, nor have experienced the symptoms listed above within the last 14 days.
- I affirm that I, nor my household members, have been diagnosed with COVID-19 in the past 30 days.
- I affirm that I, nor my household members, have knowingly been exposed to anyone diagnosed with COVID-19 within the last 30 days.
- I affirm that neither I, nor my household members traveled outside the US, or to any state considered a “hot spot” for COVID-19 infections within the last 30 days.
- I understand that Natural Roots by Jey and my stylist cannot be held liable for any exposure to the virus or any other contagion caused by misinformation on this form or the health history provided by each client.

By signing below, I agree to the above statements. I release Natural Roots by Jey and my stylist from all liability for the unintentional exposure or harm due to COVID-19. Natural Roots by Jey agrees to abide by these same standards and affirm the same. Natural Roots by Jey confirms to improve and expand sanitation protocols to more thoroughly fight the spread of COVID-19 and other infectious conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_