

## Privacy Statement HAEVN Music

HAEVN attaches great importance to privacy and the security of personal data. We therefore want to be open and transparent about the processing of your personal data. We therefore have a policy, which explains how your personal data are processed and protected. In addition, we have taken appropriate technical and organizational measures to protect personal data against loss or against any form of unlawful processing.

### General Data Protection Regulation

The General Data Protection Regulation will apply as of 25 May 2018. This means that from that date onwards, the same privacy legislation applies throughout the European Union (EU). The Personal Data Protection Act (Wbp) then no longer applies. The AVG is also known under the English name: General Data Protection Regulation (GDPR).

### 1. Personal Data

#### Who is the administrator of your personal data?

HAEVN is the administrator of the personal information you provide us and is responsible for the processing of your personal data under the applicable data protection law.

#### What data do we save from you?

Our website uses tracking through Google Analytics to view the behavior of the user. We have signed a processor agreement with Google and have made the choice not to share data with them for their own purposes. These cookies have (at this moment) a storage period that varies between the session duration and 2 years. Data that is recorded include your IP address (with the last 3 digits being masked), the number of pages visited, the time and duration of the visit, your location, the origin of the visit, type of hardware and software used, interaction of the visitor and your search history within our websites. The information obtained is

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transferred to Google and stored by Google on servers in the United States; a country that does not have the same privacy protection as the European Union. [Click here to read more about Google Analytics](#). We do not use any other Google services in combination with the Google Analytics cookies.

## Who has access to your data?

Your data can be shared among HAEVN employees who need this information by virtue of their position, such as when ordering merchandise online.

We will never forward, sell or trade your information to third parties outside of HAEVN for marketing purposes. Data that is forwarded to third parties will only be used to provide you with our services. We only share that data with third parties that are necessary to enable you to make the best possible use of our services.

## **2. Rights**

### Right to information:

You have the right to request information about the personal data we hold about you at any time. You can contact HAEVN who can provide this personal information via e-mail.

### Right to portability:

When HAEVN processes your personal data in an automated manner on the basis of your consent or on the basis of an agreement, you have the right to obtain a copy of your data in a structured, widely used and machine-readable format. This only applies to the personal data that you have provided to us.

### Right to correction:

You have the right to request the correction of your personal data when they are incorrect, including the right to complete incomplete personal data.

### Right to restriction and disposal:

We do not store your data longer than is necessary for the purpose of data processing or is required by law. You have the right to delete the personal data

processed by HAEVN at any time. If not otherwise agreed, we will retain your data as long as we need them, unless you expressly request that us to delete your data.

The right to object to processing on the basis of a legitimate interest:

You have the right to object to the processing of your personal data on the basis of a legitimate interest of HAEVN. HAEVN will not continue to process the personal data unless we can prove a legal basis for the process that weighs heavier than your interests and rights or as a result of legal claims.

Right to restriction:

You have the right to request HAEVN to limit the processing of your personal data in the following circumstances:

- \* If you have submitted a claim that your personal data are incorrect, HAEVN must limit any processing of such data pending verification of the accuracy of the personal data.
- \* if HAEVN no longer needs the personal data, but the personal data are necessary for you to submit defensive legal claims.

The right to submit a complaint with a supervisory authority:

If you believe that HAEVN does not process your personal data correctly, you can contact us. We will undoubtedly find a solution together. You also have the right to file a complaint with a supervisory authority.

### **3. Update privacy statement**

It is possible that our privacy statement needs to be updated. The latest version of the privacy statement is always available on our website. We make these changes known to the privacy statement, for example with regard to the purpose of using your personal data, the identity of the administrator or your rights, via the website or our newsletters.

Last updated: 6th of July 2020

## Cookie Statement HAEVN Music

### 1. The use of cookies

<https://www.haevnmusic.com/> uses cookies. A cookie is a simple small file that is sent with pages from this website and / or flash applications and stored by your browser on your hard drive from your computer, mobile phone, smartwatch or tablet. The information stored therein can be returned to our servers on a subsequent visit.

The use of cookies is of great importance for the proper running of our website, but also cookies of which you do not immediately see the effect are very important. Thanks to the often anonymous input from visitors, we can improve the use of the website and make it more user-friendly.

### 2. Permission

Your consent is required for the use of certain cookies. We do this by means of a so-called cookie banner.

### 3. The cookies used and their objectives

#### Functional cookies:

This allows us to make the website function better and more user-friendly for the visitor. For example: we store your login details, or what you have put in your shopping basket.

#### Analytical cookies:

These ensure that an anonymous cookie is generated every time you visit a website. These cookies know whether you have visited the site before or not. A cookie is only created on the first visit; on subsequent visits the existing cookie will be used. This cookie is only for statistical purposes. This way the following data can be collected:

- The number of unique visitors
- How often users visit the site

- Which pages users view
- How long users view a particular page
- At which page visitors leave the site

#### **4. Blocking and deleting cookies**

You can easily block and delete cookies yourself at any time via your internet browser. You can also set your internet browser so that you receive a message when a cookie is placed. You can also indicate that certain cookies may not be placed. For this option, view the help function of your browser. If you delete the cookies in your browser, this may affect the pleasant use of this website. How you can adjust your settings differs per browser. If necessary, consult the help function of your browser.

#### **5. New developments and unforeseen cookies**

Due to continuous developments, the texts of our website can be adapted at any time. This also applies to our cookie statement. Therefore, read this statement regularly to keep up to date with any changes.

Our articles can use content hosted on other sites and

<https://www.haevnmusic.com/> is unlocked by means of certain codes (embedded content). Think of YouTube videos for example. These codes often use cookies.

However, we have no control over what these third parties do with their cookies. It is also possible that cookies are placed via our websites by others, of which we ourselves are not always aware.

Do you encounter unforeseen cookies on our website that you can not find in our overview? Let us know by e-mail: [info@haevnmusic.com](mailto:info@haevnmusic.com). You can also contact the third party directly and ask which cookies they have placed, what the reason is, what the lifespan of the cookie is and how they have guaranteed your privacy.

#### **Final remarks**

We will occasionally have to adjust this statement, for example when we change our website, or when the rules regarding cookies change. You can always consult this webpage for the latest version.

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If you have any questions and / or comments, please contact us:  
[info@haevnmusic.com](mailto:info@haevnmusic.com).

*Last update: 6th of July 2020*