

Deer's Glade Park Rules

These Park Rules are in place for the good management of Deer's Glade Caravan Park and the benefit of all who use it.

The expression 'you'/'your' means the occupier of our accommodation. The expression 'we'/'us'/'our' refers to the park owner and/or manager.

Please make sure that anyone using the accommodation is aware of the Park Rules.

You are reminded that breach of these rules is a breach of your Agreement of staying onsite.

Safety

You should use the park safely and should not cause danger to others.

You should obey all health and safety notices displayed on the park and act on the reasonable instructions of park staff in matters of health and safety.

Security

You are solely responsible for securing the accommodation.

Permitted number

Your accommodation may not be used for sleeping a number of persons greater than the number you booked for.

Visitors to the Accommodation

Only people lawfully staying with your permission have permission to enter the park.

Your visitors must leave the park by 23:00.

It is your responsibility to ensure that your visitors and all occupiers of the accommodation adhere to the Park Rules.

Ejection on grounds of behaviour

In the event of persistent or serious misconduct by you, a member of your family, your occupiers, visitors or guests, we will follow any relevant notice procedures. We do not have to follow any formal procedure to eject other visitors.

Condition of the Accommodation

You must not cause damage in any way to the accommodation in which you are staying in. For example, graffiti and burn marks.

Your pitch

You are responsible for the cleanliness of the accommodation. If we find the accommodation in an unsatisfactory way, you may be charged.

You are responsible for keeping the area around your accommodation clean and tidy.

Utilities installations

You must switch off all lights and taps prior to departure.

If you experience any problem with the park's electrical or water system, you should contact us. You must not attempt to work on any part of the park's electrical or water system yourself.

Drainage system

You must not introduce any foreign items into the drainage system including cleaning cloths, babies' nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint.

Trees and shrubs

You must not cut any trees or hedges at the park. If you find any tree or hedge a nuisance or unsatisfactory you should take the matter up with us; do not deal with it yourself or speak to our grounds team.

You must not plant any tree or shrub.

Digging

You must not dig any hole at the park.

Washing

You may only use washing lines of the rotary type or the windowsill type and must remove them and store them out of sight immediately after use.

You must site washing lines to avoid inconvenience to other accommodation and park operations.

Refuse

You must not deposit refuse outside your accommodation. You should use the refuse bins provided.

Recycling points are available on the park and you should use these facilities where appropriate.

We do not permit the disposal of larger items such as awnings, heaters or other household appliances within our refuse area.

Vehicles, driving and parking

Vehicles

You must insure all vehicles you use on the park as for use on the public road.

You must insure all accessories and items towed by vehicles (such as boats and jet skis) as for use on the public road.

You must not keep disused or unroadworthy vehicles anywhere on the park. We reserve the right to remove any vehicle which is apparently abandoned.

You must not carry out the following works or repairs on the park:

- major vehicle repairs such as dismantling of part(s) of the engine
- works which involve the removal of oil or other fuels.

A recognised breakdown service may attend in the event of a breakdown.

Quad bikes, trials bikes and powered scooters are not permitted on the park.

You must not wash cars with a hosepipe.

Driving

We permit cars onto the park for the purposes of access to the pitch only. Accordingly, save to the extent that you may need to do so because of a disability, you must not drive cars round the

park for other purposes such as visiting other locations on the park. We may ask for reasonable evidence of any disability relevant to this rule.

Driving on the park is restricted to the park roads.

You must drive all vehicles on the park carefully and within the displayed speed limit.

You must hold a full current driving licence to drive any vehicle on the park.

You are not permitted to give anyone driving lessons at the park and we do not permit learner drivers to drive on the park.

Parking

You may park no more than one car in the accommodation car park. Additional cars must be left in the main car park.

Behaviour

You should respect the privacy of other pitches and keep noise to a minimum between the hours of 22:00 and 07:00 with absolute quiet between 23:00 and 07:00.

You must keep away from any vacant pitches.

You must finish any barbecues or gathering by 23:00

You may only consume alcoholic drinks within the boundaries of your accommodation.

You must not use fire hoses for any improper purpose such as washing cars or boats.

You must not use a drone, powered model aircraft or any other powered flying object on the park.

You must not use any Chinese lanterns, fireworks or similar.

You may not ride bicycles and scooters (or similar) so as to cause a nuisance or undue noise.

Pets

You must keep any dog on a lead at all times on the park (only applicable to pet friendly accommodation).

You must clean up if your animal defecates on the park (only applicable to pet friendly accommodation).

Recreation

You may only play ball and other games in the areas set aside for recreation.

You may fly kites on the park in our recreation area.

You may not use drones, powered model aircraft or any other powered flying objects on the park.

You may not use skateboards, rollerskates, rollerblades, microscooters or Segways at the park.

Mail

You may not use the park address for postal deliveries.

Fire precautions

Fire pits and barbecues are only permitted providing that they are raised above the ground.

Any fire pit or barbecue is your responsibility (the individual that ignited the fire/barbecue)

You may not use fire hoses for any improper purpose such as washing cars or boats.

You must ensure that all occupants of your pitch are familiar with the location of the Fire Points and the contents of the Fire Notices displayed at each point.

You must not store fuels or combustible materials other than LPG containers on the park.

Guidance

The Guidance below does not contain any new licence conditions or Park Rules. We use it to highlight some practical points about spending time on our park and to remind you of some of the important conditions and rules in a less formal way.

You are required to comply with the Site Licence. A copy of the current Site Licence is always available from the office. Please note that the Site Licence may be updated from time to time.

Our rules set out our behaviour standards and they are important. You are responsible for your behaviour and that of your family, visitors and contractors whilst on the park. We recommend that you supervise your children at all times.