

## Access Statement for Woodlands Caravan Park

### Introduction

Situated on the North Norfolk coast one mile from the seaside town of Sheringham, Woodlands Caravan Park is ideal for a short break or holiday.

Located one mile from the beach, we cater for touring caravans and owner-occupied static caravans. 50% of the site is located on predominantly flat ground, with the other 50% on a gentle incline.

We have wheelchair accessible toilets, showers and washing facilities conveniently situated between the two touring fields and an onsite bar located at the main entrance.

We look forward to welcoming you. If you have any questions or require any assistance, please phone 01263 823802 or email [info@woodlandscaravanpark.co.uk](mailto:info@woodlandscaravanpark.co.uk).

### Pre-Arrival

For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using your SAT NAV or online travel planners by simply entering your postcode and ours which is NR26 8TU to get directions.

The nearest railway station is Sheringham, one mile away. Here you will have access to either the national rail or the North Norfolk railway.

Taxis are available in the local area and we are able to provide details of local firms who may be able to assist you with your transport should you require. Alternatively, the number 5/44 buses run between Sheringham and Holt and will stop immediately outside the entrance to the caravan park. Please notify the driver on boarding the bus. The bus timetable can be found at [www.sanderscoaches.com](http://www.sanderscoaches.com).

The main road is quite busy so please be careful when crossing.

Our brochure and Access Statement are available in larger print on request.

### Car parking and Arrival

The park reception has a tarmac and brick weave car park for up to approx. 15 cars.

The car park area is well lit as is the entrance to reception and around the clubhouse.

On arrival all guests must report to reception before entering the park.

### Touring Pitches

Once registered at reception guests can access the park. Woodlands operates a first come first serve touring pitch position. We can show you to a convenient and suitable pitch on request.

There are two areas onsite for touring caravans, one area is predominantly flat, the other a slight incline. Both areas surround the toilet, shower and laundry block.

The water points, chemical disposal points and general waste and recycling areas are located in front of the toilet/shower block. All no more than 50 metres away from any touring pitch.

Parking is available for one vehicle beside each pitch.

All pitches are marked with a painted concrete block and have access to an electric point nearby. All touring caravans must face the same direction and follow the information about parking received on registering at reception.

### **Reception**

Reception is open from 9am-5pm 7 days a week during the open season.

There is a wheelchair accessible ramp or single step entering the reception area. In this area you will find brochures and leaflets of what's on offer in the local area including nearby restaurants, pubs, things to do and places to visit.

There is space in this area which can be used as an alternative space for check in.

The floor surface throughout reception is short-pile carpet.

The area is evenly and well-lit with overhead lighting.

A magnifying glass, pens and paper are available on request.

Our reception contains a mixture of convenience products that may be required during your stay. We sell a variety of household goods and groceries.

The car park is directly outside the reception entrance.

### **Toilet, shower and laundry block**

Situated centrally between the two touring areas

There are two separate ladies' toilet and shower areas. Each area consists of six toilets, one disabled toilet cubicle with sink, four shower cubicles, one disabled shower cubicle, two hairdryers with flexible cord at easy reach, five sinks and two hand dryers.

There are two separate men's toilet and shower areas. Each area consists of four urinals with two sinks, four toilet cubicles, one disabled toilet cubicle with sink, four shower cubicles, one disabled shower cubicle, two hairdryers with flexible cord at easy reach, five sinks and two hand dryers.

The Laundry/washing up area consists of two washing machines and two dryers which are token operated and four large sinks.

The flooring in these areas is non-slip tile. The areas are evenly and well lit. Lights are automatically censored and will come on when entering the area.

### **Water and chemical disposal points and waste refuge area**

Situated in front of the toilet/shower block

One area has a gated fence and consists of general waste and recycling bins. The other area has a gated fence and consists of three disposal points for chemical/toilet waste. There is one motorhome direct disposal manhole and also one grey waste water disposal point available in this area.

### **Clubhouse Bar and Lounge**

The clubhouse is split into two sections. One section is a family bar area of which children are allowed and includes two pool tables, one dart board, tables and chairs. The flooring is multicoloured laminate tile. The other section is an adult only lounge which includes tables and chairs only. The flooring in this area is carpeted. There is an accessible bar in both sections. The lighting in these areas is evenly and well lit.

Entertainment is offered on a timetable basis and takes place in the family bar area. During entertainment there may be flashing and strobe lighting. Please enquire before entering.

A small selection of food is on offer ordering from the bar in both sections. During school holiday and peak times, we may invite food traders from off site to attend and offer there produce at outside our clubhouse on the patio.

There is a small step at the entrance to the clubhouse, please ask for assistance if necessary. There are male and female toilets and one disabled toilet immediately inside the clubhouse entrance hallway.

Outside the clubhouse there are six large tables with chairs. This area is well lit. There is a ramp with handrail or two small steps entering the patio area from the right of the clubhouse.

### **Emergency procedures**

There are strategically placed fire points throughout the site which include fire extinguishers or water points. The fire extinguishers are stored in alarmed containers for security and are to only be used in emergencies. A fire alarm can be activated by push button at a fire point no more than approx. 30 metres away from each plot.

There is a plan of the park given to all guests staying on site and signals where all fire points are situated.

All static and touring caravan owners are advised to have your own personal fire safety equipment within your property and maintained.

In the event of a fire there are two fire assembly points. One assembly point if accessible is on the reception car park and is signposted fire assembly point. The other fire assembly point is the on the children's play area, also signposted. Should a fire take place in a caravan please alert all nearby vans if safe to do so and make your way to the fire assembly points.

For any first aid requirements you can call the park reception on 01263 823802. Outside of the reception opening times please call the emergency numbers on the reception door or use the onsite emergency telephone situated by reception.

The nearest first aid point is in the park reception. Here you will find a first aid kit and ice packs. The nearest defibrillator is at reception and can be brought to you in more severe first aid situations.

The nearest doctors' surgery is in Sheringham just one mile away. The nearest hospital is at Cromer and is 8 miles away.

### **Wi-Fi and public telephone**

Wi-Fi is available around the whole park and information on passcodes required can be found by asking at reception.

There is a red emergency only telephone box situated outside the reception area along with a defibrillator.

### **Contact information**

Address (including postcode): Woodlands Caravan Park, Holt Road, Upper Sheringham, NR26 8TU

Telephone number: 01263 823802

Email: [info@woodlandscaravanpark.co.uk](mailto:info@woodlandscaravanpark.co.uk)

Website: [www.woodlandscaravanpark.co.uk](http://www.woodlandscaravanpark.co.uk)

Hours of operation: 1st March - 14<sup>th</sup> December (static home owners)

20<sup>th</sup> March – 31<sup>st</sup> October (touring caravans & motorhomes)

Local taxi: Sheringham taxis 01263 822222 / 825523 / 824444

Local doctors' surgery: Sheringham medical practice 01263 822066

Emergency services: 111 or 999