

Our Booking Terms and Conditions for Pickwell Barton Cottages

Our booking terms

Your booking can be placed via our online reservation system, via email or by telephone. Bookings can only be accepted upon the receipt of a deposit of £450 per week. This should be paid within 2 hours of your booking.

We accept bank transfers; - to "Cook Partners"; A/C No: - 73698831; Sort Code: - 20-04-59; Ref: - your name, OR cheques can be made payable to 'Cook Partners' & sent to the address above. Sorry we cannot accept credit cards.

Cancellations

If we cannot offer you your holiday for reasons beyond our control or we go into Covid lockdown in our area we will refund your deposit.

Should you need to cancel your holiday due to Covid-19 lockdown in your area, we will refund your deposit, proof will be required. Cancellation for any other reason, your deposit is non-refundable, therefore holiday insurance should be a consideration.

We will however, do everything we can to rebook the cottage, we will refund your deposit minus £50 administration charge.

Cancellations received within four weeks of the booked period will incur liability for the full amount.

The Full balance

Is due the week before if paying by bacs or cheque, cash can be paid on the day of arrival the day of arrival.

Number of persons in the cottage

Only the number of persons as confirmed in your booking confirmation are allowed in the cottage at any one time. Your rights to occupy the cottage may be forfeited without compensation if more people visit or take up occupation without express permission, or any activity is undertaken which may cause noise or disturbance

Our Liability

We, our employees, contractors, cleaners and other representatives shall not be liable to you or your party for loss or damage to property howsoever arising. You must take all necessary steps to safeguard yourselves and your property.

Breakages

Please report all breakages, so that we can replace them for our next guest.

Furniture and effects in the cottage have been chosen for your comfort and enjoyment. They should be left in the same condition as found on arrival. You will be liable to damages or loss of these items due to negligence during your stay.

Fibre Broadband

You agree to reasonable and lawful use of this service.

Arrival times for 2021

Arrival **5pm** Vacate by **9:30am**

PETS

We are unable to accommodate pets in our cottage.

We reserve the right to amend our terms and Conditions at any time