

Privacy Policy of Cherokee Communications

Cherokee Communications owns and operates this website (<https://www.cherokeecomm.com>) and the Customer Portal (<https://customer.cherokeecomm.com>).

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information on the Customer Portal website which may be accessed at this link:
<https://customer.cherokeecomm.com>

If you choose to use the Customer Portal, then you agree to the collection and use of information in relation with this policy. The Personal Information that we collect is used for providing and improving the website experience. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meaning as in our Terms and Conditions, which is accessible at <https://www.cherokeecomm.com/terms>, unless otherwise defined in this Privacy Policy.

Information Collection and Use

For a better experience while using our website, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, and postal address. The information that we collect will be used to contact or identify you.

Setting up a new account may include collecting information for the purposes of Billing, Services, Contact, Privacy & Security, Identity and Credit Validation, and consent to applicable Terms and Conditions related to your service(s).

Log Data

We want to inform you that whenever you visit our website, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet

Protocol ("IP") address, browser version, pages of our website that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies

Cookies are files with a small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Cookies are required to use the Customer Portal. By using the portal, you agree to the transmission and storage of cookies. If these cookies are refused or removed, you may not be able to use the Customer Portal. Cherokee assumes no liability due to loss of Customer Portal functionality as a result of the refusal or removal of cookies required for proper operation of the Customer portal.

Third-Party Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our website;
- To provide the website on our behalf;
- To perform website-related services; or
- To assist us in analyzing how our website is used;
- To provide website services on our behalf.

We want to inform our Customer Portal users that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of

electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

Our website may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

Our website does not address anyone under the age of 18. We do not knowingly collect personal identifiable information from children under 18. In the case we discover that a child under 18 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at 1-844-4CHEROKEE