



Create your account

Logging in for the first time? Start here.

In your internet browser, go to: **Customer.cherokeecomm.com**.
It should look like this

If this is your first time logging in, click on "**CREATE ACCOUNT**."
Disregard everything else.

Sign In

Username *
Forgot Username

Password *
Forgot Password

☐ Remember Username

SIGN IN

By clicking 'Sign In', you agree to our Terms and Conditions and have read and acknowledge our Privacy Policy.

Don't have an account?
CREATE ACCOUNT

Your next screen should look like this.

Enter your **FIRST** and **LAST NAME** to match your bill.
You may select your own **Username**.
Your Password should be unique.

- We recommend using a password manager, which is available on most operating systems. Otherwise, your password should be unique and follow the guidelines.

Your **EMAIL ADDRESS** may be any email address you have regular access to.

- We recommend your "name@cherokeecomm.com" email.
Your account number is the same account number from your paper bill.

Register an Account

First Name * Last Name *

Username *

Password *
Confirm Password *

Email Address *

Account Number *

GET REGISTRATION CODE

Already have an account?
SIGN IN

Once you've completed each field, click **GET REGISTRATION CODE**.
This registration code will go to the email address you just entered

Check your email for Subject:
"Account Registration" from notifications@cherokeecomm.com
(If you don't see an email from us, check your spam.)

Once you find the email, click on **Click here** and
copy/paste the verification code.

In the **CPNI field**, enter either the last 4 digits of your account number or the last 4 digits of the social security number associated with the account.

Account Registration

We sent a one-time registration code to the email provide during sign-up. Enter the code (and existing CPNI password) below to complete account registration

Verification Code *

CPNI Password *

Forgot CPNI Password

CONTINUE

CANCEL

Review the Terms & Conditions, select the checkbox, and click **CONTINUE**.

Congratulations; you've created your account.

If you've completed the steps successfully, you should now see your customer dashboard. If you're having trouble, feel free to call us for help.

Terms & Conditions

Please review and agree to our Terms and Conditions.

A Terms and Conditions agreement is a page on a website that sets out the rights and responsibilities of anyone using the site. It effectively forms a contract between the site and the user.

Terms and Conditions often include an explanation or definition of key terms used in the terms, and outlines the legal limitations of responsibility of the website owner for any damages or harmed incurred during usage of the site.

It will include what action may be taken against a user who breaks the terms and may also detail the intellectual rights of the website owner.

A Terms and Conditions agreement may also include links to additional information, email links to your preferred email address, or phone links to your preferred phone number.

☒ I have reviewed and agree to Customer Portal's Terms and Conditions.

CONTINUE

Balance Summary

Item	Amount Due	Amount Paid	Balance Due
Basic Service Fee	\$2.00	\$0.00	\$2.00
Service Fee	\$2.00	\$0.00	\$2.00
Monthly Payment	\$2.00	\$0.00	\$2.00
Payment Received	\$0.00	\$0.00	\$0.00
Total	\$4.00	\$0.00	\$4.00